

Standards of Conduct and Practice for **Social Workers**

The Standards of Conduct describe the values, attitudes and behaviours expected of social workers in their day to day work.

- As a social worker, you must protect the rights and promote the interests and wellbeing of service users and carers
- As a social worker, you must strive to establish and maintain the trust and confidence of service users and carers.
- As a social worker, you must promote the autonomy of service users while safeguarding them as far as possible from danger or harm.
- As a social worker, you must respect the rights of service users while seeking to ensure that their behaviour does not harm themselves or other people.
- As a social worker, you must uphold public trust and confidence in social work services.
- As a social worker, you must be accountable for the quality of your work and take responsibility for maintaining and improving your knowledge and skills.



The Standards of Practice describe the knowledge and skills required for competent social work practice.

- As a social worker, you must manage your role as a professional social worker.
- As a social worker, you must maintain an up to date knowledge and evidence base for social work.
- As a social worker, you must develop social work practice through supervision, consultation, reflection and analysis.
- As a social worker, you must practise competently within your area of practice.
- As a social worker, you must engage and participate with service users and carers.
- As a social worker, you must assess needs circumstances, rights, strengths and risks in partnership with those involved and respond appropriately.
- As a social worker, you must use social work interventions to manage risk and improve outcomes for service users.
- As a social worker, you must develop yourself and others.
- As a social worker, you must practise in multidiscplinary and inter-agency contexts.