

Standards of Conduct and Practice for **Social Care Workers**

The **Standards of Conduct** describe the values, attitudes and behaviours expected of social care workers in their day to day work.

1

As a social care worker, you must protect the rights and promote the interests and wellbeing of service users and carers

2

As a social care worker, you must strive to establish and maintain the trust and confidence of service users and carers.

3

As a social care worker, you must promote the autonomy of service users while safeguarding them as far as possible from danger or harm.

4

As a social care worker, you must respect the rights of service users while seeking to ensure that their behaviour does not harm themselves or other people.

5

As a social care worker, you must uphold public trust and confidence in social care services.

6

As a social care worker, you must be accountable for the quality of your work and take responsibility for maintaining and improving your knowledge and skills.

The **Standards of Practice** describe the knowledge and skills required for competent social care practice.

1

As a social care worker, you must understand the main duties and responsibilities of your own role within the context of the organisation in which you work.

2

As a social care worker, you must be able to communicate effectively.

3

As a social care worker, you must deliver person-centred care and support which is safe and effective.

4

As a social care worker, you must support the safeguarding of individuals.

5

As a social care worker, you must maintain health and safety at work.

6

As a social care worker, you must develop yourself as a social care worker.