HSC Belfast Health and Social Care Trust
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Northern Ireland
Social
Care
Council

Social Care Council Registration Guide
Frequently Asked Questions

1. How do I access the Social Care Council Portal?

Access your account at:
https://portal.niscc.org/ or via the website www.niscc.info

2. What is the process for paying my fee online?

You will always receive a 'Registration Reminder' email from the Social Care Council containing a pay your fee link. Click on the link and follow the prompt for login. After login you will land on the fee page where the payment fee due for you will appear. Follow the easy, step by step instructions to make payment. Or visit the portal directly, enter your login details and navigate to the yellow tile named 'Fees'.

3. What number do I call for assistance?

The Social Care Council fee line is for paying outstanding fees only. For support or registration system issues registrants need to email **registration@niscc.hscni.net**

4. How do I renew, is there a guide?

For a step by step guide on renewal click here **Renewing Your Registration**

5. What is the difference between an annual fee and renewal fee?

You must pay a fee to the Social Care Council every year to maintain your registration. Every 3 or 5 years you will be expected to renew your registration, the renewal fee paid will cover your annual fee for that year.

Online Video Resources

How to Register with the Social Care Council

https://youtu.be/GLbob6DcnWY

How to Pay Annual Fee Online

https://youtu.be/McJjBBZ1UMk

Renewing your Registration

https://youtu.be/v1tU7GSpMlM

Useful Links

Registration Matters

Frequently Asked Questions

Benefits of Registration

Registration Checklist