

# Northern Ireland Social Care Council Participation Partnership

Confirmed Minutes
Tuesday 14<sup>th</sup> June 2022
Via Zoom





June

**14th** 



#### Members at the meeting:

Anne Mallon (Vice Chair)
Sarah Browne (Board Member)
Alan Ritchie

Gerard McWilliams (Vice Chair)
Joanne Sansome

#### **Apologies:**

Brenda Maitland (Chair) (Board Member)

David Gillen David Hayes (Board Member)

Grace Price Maria Somerville

Andre McKeown (NI Social Care Council)
Mandy Cowden (NI Social Care Council)
Claire Trainor (NI Social Care Council)

#### In attendance for Social Care Council:

Declan McAllister (Director of Registration and Corporate Services) Nick Campbell (Graphic Designer and Animator – Comms Team) Jenny Frater (Note Taker) 1.



# Welcome, Apologies, and Introductions



**ACTION** 

I.1 In the absence of Brenda Maitland (Chair), the meeting was chaired Anne Mallon (Items 1 to 4) and Gerard McWilliams (Items 6 to 9).

Anne Mallon (Vice Chair) welcomed and thanked everyone for attending.

Anne informed everyone that Grace Price is unwell. All members wanted it passed onto to Grace that they were thinking of her and wish her a speedy recovery.

Apologies were noted from Brenda Maitland (Chair), David Gillen, David Hayes, Grace Price, Maria Somerville, Mandy Cowden, Andre McKeown and Claire Trainor.

2.



## Previous Meeting's Minutes and Action List



- 2.1 Minutes from the previous meeting (5<sup>th</sup> April 2022) were agreed as a true and accurate statement and were passed for approval. (Paper A)
- 2.2 Anne and Declan McAllister updated on the matters arising from the previous minutes.

### Meeting 5th April 2022 - Action Items - CLOSED

Action Number			<u>ltem</u>	
No 4	Page 4	Item 2.8	IMPACT Assembly Update	
			<ul> <li>Declan will update when</li> </ul>	
			received;	
No 5	Page 5	Item 3.1	Vice Chair Roles – support	
			and training;	
No 6	Page 10	Item 4.3	Maria Somerville to contact	
			Paul Martin regarding Social	
			Care Governance Lead;	

	No 7	Page 11	Item 4.3	Social Care Council Board	
	No 8	Page 1/	Item 5.2	Meeting dates issued; Renumeration and	
	NOO	raye 14	ILEIII J.Z	Reimbursement Workshop	
				date issued by Gerard	
				McWilliams to Joanne	
				Sansome;	
	No 9	Page 14	Item 5.2	Details issued of Lunchtime	
				Seminar on Social Work	
				and Co-Production	
	No 40	Dogo 15	14 a may C . 4	(20/06/2022);	
	No 10 No 11	_		Promotional Video shared Date of Partnership	
	INO II	Tage 13	116111 0.2	Promotional Event set and	
				issued;	
	No 12	Page 16	Item 7.1	•	
				for April 8 <sup>th</sup> meeting on the	
				Adult Health and Social	
				Care Consulation;	
	No 13	Page 17	Item 7.1	·	
				Health's Meetings for	
				Individual Responses on Adult Health and Social	
				Care Consulation.	
2.3	<u>Meet</u>	ing 5 <sup>th</sup> Ap	<u>ril 2022 –</u>	Action Items - ONGOING	
	TERMS OF REFERENCE	Action N	umber 1 -	Item 2.4 – Page 3	
		Dortinino	tion Dortn	orohin's Torms of Poterones	
	A	Participation Partnership's Terms of Reference			
		ne stated as the ongoing internal review of all the Social			
	Care Council's Partnerships' "Terms of References (TOR)" is yet to be concluded, the Participation Partnership's TOR				
	review will remain as an agenda item.				
	ACTION NUMBER 1:			Jenny	
	The Participation Partnership TOR review to be kept as				
	agenda item for the next meeting.				

### 2.4 Meeting 5<sup>th</sup> April 2022 – Other Action Items – ONGOING

Other Ongoing Items from 5<sup>th</sup> April 2022 meeting: Work is continuing on the following items and are postponed until the next meeting (September 2022):

Action Number			<u>Item</u>
No 2	Page 3	Item	The Workforce
		2.5	Development Team
			Work Plan
No 3	Page 3	Item	Personal and Public
		2.6	Involvement Fourm
			Update
	Page 4	Item	Group Engagement
		2.9	Platform (MS Teams)
18/01/2022	Page 12	Item	Grace Price's
		7.1	Fundraising Proposal
18/01/2022	Page 14	Item	Rewriting Social Care –
		8.1	review links within
			paper issued

Ongoing Item on current meeting's Agenda:

Impact Assembly Update.

## 3.

#### **Chair's Update**



- 3.1 Declan and Sarah Browne updated on the following:
  - A. NI Social Care Council's move to 4<sup>th</sup> Floor, James House, Gasworks site, Belfast 3<sup>rd</sup> October 2022:

The Social Care Council will leave Millennium House at the end of August 2022 with staff working remotely or in BSO premises until the early October 2022 move into James' House.

All Social Care Council Associates will receive a "James House Welcome Pack", which will detail car parking facilities.

B. Children's Social Care Service Review by Professor Ray

#### Jones

A meeting was held with Professor Jones and the Social Care Council in May 2022.

Professor Jones is leading an independent and panoramic review of Children's Social Care Services in Northern Ireland.

The review will comprise of four phases:

- i. Phase 1 already completed.
   Entailed initial meetings with various bodies and stakeholders, e.g. Trusts, parents, children and young people.
- ii. Phase 2 Ongoing

  Attain evidence of practice and real life issues with information gathered from practitioners, families, residential homes and other facilities covering all aspects of children's social care services including children with disabilities, children with caring responsibilities (young carers), etc.
- iii. Phase 3 Autumn 2022 Will consist of workshops for feedback and ideas input from all aspects of services.
- iv. Phase 4 January 2023 to June 2023Review report due for submission by June 2023 to the Dept of Health Minister.

Professor Jones had reported on key issues already emerging (e.g. the amount of vacancies within the workforce, lack of admin support, etc.) and intends to campaign to address these immediately and not until after the report submission.

Members expressed their concerns with the lack of support for those transitioning from Children's (under 18) into Adult services.

Joanne offered to assist Professor Jones in the workshops facilitated towards those with disabilities.

Declan and the Vice Chairs thanked Joanne and Declan will send her details to Professor Jones.

#### **ACTION NUMBER 2:**

Declan to contact Professor Jones with Joanne's details and to relay the Partnerships interest in the workshops.

#### **ACTION NUMBER 3:**

When known, the Phase 3 Workshop dates will be issued

### Declan

/ Jenny

Declan

#### C. Social Care Council Recruitment:

The upcoming year will see many of the ongoing interim or temporary Social Care Council positions being permanently consolidated.

#### Incoming: ©

Patricia Higgins (Interim Chief Executive Officer since 2018) has been appointed the permanent Chief Executive Officer for the Social Care Council.

All members congratulated Patricia and welcomed her appointment.

Ruth Hutchison (Interim Registration Manager since 2020) appointed permanent Registration Manager in June 2022.

Registration and Business Support Teams Officers recruitment is underway.

#### **Outgoing:** <sup>(2)</sup>

Claire Trainor (Head of Strategic Communication & Engagement) will be leaving end of June 2022, with her replacement now recruited and will agree a start date once references have been confirmed.

All members thanked Claire for her enthusiasm, commitment and support given to the Partnership and wished her all the best for her new journey.

#### D. Feedback on the Board Meeting:

Anne and Gerard reported on their recent Social Care Council Board Meeting attendance. They expressed their inclusion was welcomed and acknowledged. Gerard relayed to members the programme funding; and the workload, and the amount of inter-team and committee work that occurs with the Social Care Council. The motto "Working Together. Making a Difference" is true. Both he and Anne reported on the representation overview Brenda Maitland gave of the Partnership within the Social

Discussion followed on the disappointment on the lack of a Boardroom Apprentice appointment to the Social Care Council for the upcoming year.

#### **ACTION NUMBER 4:**

Care Council.

Members who wish to attend Board Meetings to inform Jenny.

**Jenny** 

4.



## Dept of Health's Adult Health and Social Care Consultation

4.1 Declan acknowledged and thanked the Partnership's contributions towards the Social Care Council's submission for the Adult Health and Social Care Consultation. The submission will be approved at the Board Meeting (June 29<sup>th</sup> 2022) and submitted 1<sup>st</sup> July 2022 to the Dept of Health.

The Review has 48 recommendations for an Adult Social Care Strategy (14 are specific to the Social Care Council, with 12 of those being highly relevant). It will have a phased incremental approach for a 10-year Implementation Plan, with costing and economic impact assessments for the additional resource and funding necessities; determining the Implementation Plan.

The Social Care Council's submission will include:

- Supporting the new legislation required. The submission includes Alan Ritchie's quote:
  - "legislation and all that flows from it must be clear, consistent, unambiguous and above all accessible to and understandable by all involved."
- Support the development of a Social Care Champion Role who will represent the entire and diverse social care system and with sector support will work alongside the Reform's implementation.
  - Joanne expressed concern that an appointed Champion will be seen as the only "Go To" person for all voices and opinions of Social Care and wished for the report to have mitigations in place to stop this occurring;

#### **ACTION NUMBER 5:**

Declan to discuss Joanne's Social Care Champion role concerns with Patricia and Marian who are the authors of the Consultation's submission.

• Define "What is Social Care?" – definition clarity is required in relation to social care and the scope and definition of a social care worker (e.g. a carer looking after a family member and a paid employee delivering care). This will help address the anomalies of an organisation's employee, who has an identified position / job role within the social care system, but are not currently required to register with the Social Care Council. The Social Care Council's Submission includes the non registration with the Social Care Council and therefore not subjected to regulation of: e.g. Healthcare Assistants delivering personal social care; Day Opportunity personal carers; and also those workers within the Direct Payment and Self Directed Support Schemes.

The Social Care Council aim is to provide a network of support for roles delivering a care service.

Declan

 Connection with the various systems – each system's reforms should not be taken in isolation as aspects require interconnection, e.g. the adult social care reform and the interface with Children's Services for prevention and early intervention.

Declan detailed how the Review will require Legislative Framework amendments and is based on the 6 priority recommendations from the 2017 report "Power to the People":

#### 1. Sustainable Systems Building:

This will recognise the diversity and value of social care; produce new legislation and establish principles for Adult Social Care Services and the Fair Work Forum (leading to employment terms and conditions for a stable social care workforce); Future Charging arrangements will deliver safe high quality care for everyone; the interconnection all sectors (e.g., public, private and voluntary) on delivery of social care provision; and aligning social care to the new Integrated Care Commissioning model.

Members expressed concerns on the sustainability of current care provision (e.g. the 15-minute care package slot); on the objectives of future payment / funding for care provision and the need for clear and transparent information on caps for care provision and financial assistance.

#### 2. A Valued Workforce: -

Recognising the need:

- ➤ To value the largest workforce in health and social care with cross government investment for support, recruitment, training, employment and skills;
- ➤ To develop a comprehensive workforce strategy for social care which supports a range of care service models for community based and residential care;
- > For absolute clarity of safe staffing levels that are

- consistently applied across the region;
- Clarity on the definition of a social care setting and a social care worker;
- ➤ For relevant consistent data and intelligence for prerequisite changes.

#### 3. Individual Choice and Control:

Recognising the need:

- ➤ To support and empower people to have the choice and control over their care and ensure the adequate resources and availability of service models to deliver the range of care required;
- ➤ Further work required on the level of interest in self directed support; and to provide support and resources for this aspect;
- ➤ For digital and assisted technologies to deliver social care support for independence and to off set workforce pressures, while endorsing the Dept Of Health's view that technology will not replace personal and social contact;
- The role clarification and Development of a Support Network and Training for Personal Assistants. Discussion followed how to develop support for increasing numbers of those using Personal Assistants with the possibility of sharing information within organisations, e.g. the Social Care Council informing ACCESS NI of Fitness to Practice outcomes; the recent development of interim agencies and increase recruitment through social media;

#### 4. Prevention and Early Intervention:

- Consideration and integration from other services is essential, e.g. Children's Services;
- The recent development of Multidisciplinary Teams (MDT's) based with General Practice has led to the Community Development programme increasing delivery of social work and community-based provision;

➤ The role and contribution of social work and social care services is integral to the achievement of health and wellbeing outcomes.

#### 5. Supporting Carers:

- Increasing need for care and support for an aging population
- Clarity on the definition a carer, e.g. is equated to a paid carer and not to a family member delivering care;
- Development of a new Carers' Strategy co produced with family carers on a cross-Governmental basis;
- Propose the introduction of a cross departmental senior official's group to focus on the contribution to social care to the people of Northern Ireland, irrespective of provision.

#### 6. Primacy of Home:

- all areas of reform will require progress for everyone to feel safe and well cared for at home, where that home is;
- ➤ The term "Care Home" is more welcomed as a better description for the provision of care in a person's home regardless of location;
- ➤ The "Principle of Primacy of Home" a cultural change is required within nursing homes with the social care model needing to be clearly recognised as the primary model of care:
- The proposal of separating the roles of nursing home managers from professional nursing leads as this would free up the nursing lead from administrative responsibilities of home management;
- Develop a new model of domiciliary care from the current time and task to a locally based, wholistic service.

Members discussed the following terminology: "Care Home" and "Assisted Living". Members preference is the term "Assisted Living" to "Supported Living" as assistance

is given to the user. All reported Support Workers do not recognise care needs being part of the support they provide as role guidelines are complex and confusing. Declan will relay the points expressed to Marian O'Rourke and Patricia Higgins.

#### **ACTION NUMBER 6:**

Declan to relay the preferred usage of the term "Assisted Living" to Marian O'Rourke and Patricia Higgins for the consultation submission.

Declan stated that Marian, Patricia and he really appreciated the Partnership's contribution to the Social Care Council's Consultation Review submission and wanted to thank everyone for their feedback and ongoing support. Declan

Gerard McWilliams took the meeting's Chair.

**6.** 



#### **Participation Partnership Promotion**

#### 6.1 Promotion Event – 24th June 2022 at 10am

The items and running order for the upcoming promotional event proposed for 1 hour as follows:

- Welcome from Chair (Gerard McWilliams);
- Who are the Social Care Council? by Declan McAllister;
- The Participation Partnership Video;
- ❖ My Story from 2 or 3 members;
- ❖ In My Shoes 2 questions for discussion in Breakout Rooms;
- Feedback back into main meeting room;
- Close (Anne Mallon).

The event on June 24<sup>th</sup> 2022 will be the forerunner for a later larger hybrid (in person and virtual) promotional event.

Nick Campbell played the Promotional Video to everyone.

Gerard presented the Event Invite and requested all members share with their networks.

#### **ACTION NUMBER 7:**

Jenny to reissue invite and members to share promotional event invite to their networks.

The promotional event rehearsal is Friday 17<sup>th</sup> June 2022 at 2pm to 3:30pm.

Gerard stated two questions will be asked within the breakout rooms.

Members discussed the questions requirements with how they came to be and why they are still members of the Partnership; what the Partnership does and its achievements (Joanne and the Social Work Degree; Alan assisting with literature production; Anne assisting Fitness to Practice); and their expectations of the Partnership.

Using the theme of "In My Shoes" the question areas decided were:

- 1. What does social care and social work look like in your shoes?
- 2. What would it take for you to leap into our shoes?
- 3. Come and join and change it.

The event outcomes will be to attain new members and increase public knowledge of the Partnership and its work within the Social Care Council.

Joanne suggested further partnership promotion of sharing snippet recordings or snapshots of the Partnership's meetings on Social Care Council website and social media platforms, e.g. YouTube, etc..

Members expressed their thanks to all the Comms Team Members for assisting with the production of the video and the promotional event Jenny / ALL

# 7. UPDATE

#### **Members' Updates**

#### 7.1 | Anne Mallon:

Requested will the ongoing Muckamore Abbey Hospital Inquiry findings be reflected in the Review of Adult Social Care? Discussion followed on: concerns of the non registration of Healthcare Assistants / support staff working within a clinical nursing setting; the complex needs of residents and the opportunities arising from the Inquiry, e.g. organisations offering community living.

#### Alan Ritchie:

He reported on the Witness Statement and other documentation given to the Solicitors of the Muckamore Abbey Hospital Inquiry.

He informed the meeting on his individual response to the Reform Of Adult Social Care consultation.

He conveyed regarding the General Medical Council's consultation on "Good Medical Practice" across the UK; and his concerns over the confusion caused with role definitions and overall interpretation for its integration into Health & Social Care services; and the conflict with the General Medical Council's role as regulator for both doctors and psychiatrists.

#### Gerard McWilliam

Reported he too is reviewing the General Medical Council's consultation along with the Patient Client Council on "Good Medical Practice".

#### Joanne Sansome:

Reported on being on the Board Room Apprentice Panel for the Harkin Institute Summit (7<sup>th</sup> and 8<sup>th</sup> June 2022).

The Summit was totally inclusive and was amazing.

The Dept of Communities "did NI proud!"

Joanne reported on the increased Government engagement

	has given disab	led Persons' Parliament (Dec 2021) which ility a platform for change the meeting at ings are continuing with the NI Assembly esentatives.	
7.2	feedb regarding the Rodiscussion on to	•	
	the next Partne	ership Meeting.	Jenny
	Gerard to share first IMPACT A	e (via Jenny) the presentation from the	Gerard / Jenny
8.	AOB	Any Other Business?	
	No further busin	ness was reported.	
		ams requested anyone wishing to add items eting to send to Jenny.	ALL / Jenny
	Meeting ended	at 12:50pm.	
9.		Dates of Next Meeting	
	Meeting – po	September 2022 at 10:30am ssibly a hybrid format – In Person and via encing platform. Venue to be confirmed	

Signature:	Brenon Wouthor
Date of Approval:	27/09/2022

	Upcoming Events	
20 <sup>th</sup> June	NI Social Care Council's Lunchtime Seminar:	
2022 at	The Social Care Council are holding a	
12 NOON	Lunchtime Seminar on June 20 <sup>th</sup> 2022 –	
	Shining a Light on Social Work and Co-	
	Production – A Call to Action, presented by	
	Joe Duffy, QUB.	
	This is the review Joanne has been involved	
	with.	
	All members are invited to attend.	
24 <sup>th</sup> June	Participation Partnership's Promotional Event -	$\neg$
2022 at	<u>Virtual</u>	
10am		



# PARTICIPATION PARTNERSHIP 14<sup>TH</sup> JUNE 2022

ACTIONS LIST – 14 <sup>TH</sup> JUNE 2022					
	<u>ITEM</u>	ACTION	Completed		
	Previous Meeting's Minutes and Action List	AL CALON			
1.	Page 3 - Item 2.3 The Terms of Reference to remain as an Agenda Item until internal Review is completed.	Jenny			
	Chair's Update UPDATE				
2.	Page 6 - Item 3.1 B Declan to contact Professor Jones with Joanne's details and to relay the Partnerships interest in the workshops.	Declan			
3.	Page 6 - Item 3.1 B When known, the Children's Social Care Services Review Phase 3 Workshop dates will be issued	Declan / Jenny			
4.	Page 7 - Item 3.1 D  Members who wish to attend Board  Meetings to inform Jenny	All / Jenny			

	APPROPRIES Gare Planeting Polity For Activity In Northern Under Commission  Department of Health  Social Care Consultation  Social Care Consultation		h and
5.	Page 8 – Item 4.1 Declan to discuss Joanne's Social Care Champion role concerns with Patricia and Marian who are the authors of the Consultation's submission	Declan	
6.	Page 12 – Item 4.1 – Number 6 Declan to relay the preferred usage term of Assisted Living for the Social Care Council's submission	Declan	
P	Participation Partne	rship Promoti	on
7.	Page 13 – Item 6.1 Jenny to reissue invite and Members to share Event Invite with networks	Jenny / ALL	Completed and closed 17/06/2022
	UPDATE Members' Updat	es	
8.	Page 15 – Item 7.2 Karen McCormick (IMPACT Assembly) to be invite to next Partnership meeting – 27 <sup>th</sup> Sept	Jenny	

2022

Page 15 – Item 7.2

presentation

Gerard to share IMPACT Assembly

Completed and closed

15/06/2022

Gerard / Jenny



### **PARTICIPATION PARTNERSHIP**

### **5**<sup>TH</sup> **APRIL 2022**

ACTIONS LIST – 5 <sup>TH</sup> APRIL 2022				
<u>ITEM</u>	ACTION	Completed		
Previous Meeting's Minutes Minutes		CITION AL		
10. Page 3 - Item 2.4 -  Participation Partnership's Terms Of  Reference  The Participation Partnership TOR review to be kept as agenda item for when the internal overall review is completed.	Jenny	Ongoing		
11. Page 3 – Item 2.5  The Workforce Development Team Work Plan Work Plan review to be circulated when available.	Mandy / Andre / Jenny	Ongoing		
Personal And Public Involvement Forum Update Gerard to issue the recruitment drive details of the PPI Forum when available. Any member interested in representing the Participation Partnership at the PPI Forum to contact Gerard.	Gerard / ALL	Ongoing		

	ACTIONS LIST – 18 <sup>th</sup> January 2022				
	<u>ITEM</u>	ACTION	Completed		
	Previous Meeting's Minutes Minutes		C TO N		
1.	Page 4 – Item 2.5  The Workforce Development Team  Work Plan  Mandy and Andre to review the  Engagement form and how to capture WFD team service user and carer engagement across other areas of the workplan	Mandy Andre	Ongoing		
2.	Page 4 – Item 2.5  The Workforce Development Team  Work Plan  Members to feedback to Mandy on draft Engagement Form.	ALL	Ongoing		
	Personal & Public Investment (PP)  Personal and Public Investment (PP)				
3.	Page 10 – Item 5.1  Mandy and Gerard to create and issue a short briefing on the PPI Forum to members.	Mandy Gerard	Ongoing		
4.	Page 10 – Item 5.1 Interested members willing to represent the Partnership at the PPI forum to contact Gerard.	ALL	Ongoing		
	UPDATE Update from Members				
5.	Page 12 – Item 7.1 Grace, Mandy and Andre to meet to	Grace	Ongoing		

	develop fundraising proposal presentation for Health and Wellbeing Committee meeting.	Mandy Andre			
6.	Page 12 – Item 7.1 Grace and Mandy to be invited by Andre to the next Health and Wellbeing Committee Meeting.	Grace Mandy Andre	Ongoing		
	Any Other Business				
7.	Page 14 – Item 8.1  Jenny to add "Rewriting Social Care" (Paper C) to the next meeting's agenda.	Jenny	Ongoing		
8.	Page 14 –Item 8.1  Mandy/Jenny to review links within the Rewriting Social Care and reissue.	Jenny Mandy	Ongoing		