

***Northern Ireland Social Care Council******Business Plan 2024-25*****EFFECTIVE REGULATION**

- Improve how we support registrants when they contact us
- Work with employers to develop preventative approaches as part of workforce regulation
- Implement the recommendations from the review of hybrid/online FtP hearings
- Promote registrants' awareness of the Standards
- Promote compliance with the Standards for Employers with RQIA

**CAPABILITY OF THE WORKFORCE**

- Engage with social work leaders to support leadership at all levels of the profession by implementing the Social Work Leadership Framework.
- Support the equality, diversity and inclusivity of the social work and social care workforce by establishing baseline datasets
- Contribute to the development of cultural diversity in the social care and social work workforce through the promotion and development of learning resources

**LEADING WITH INFLUENCE**

- Develop an annual report on social care
- Build and share our data sets to support the reform, transformation and development of the social care workforce
- Establish the two new Registrants forums
- Work with others to ensure data is used to inform the delivery of safe and effective care
- Work collaboratively with our partnerships and networks and establish new networks including a Research and Evidence Partnership
- Promote careers in social work and social care targeting sectors to reflect diversity

**INNOVATE AND IMPROVE**

- Develop an engagement strategy
- Carry out a review of the user experience journey for registrants
- Scope the requirements for a registration and CPD system that will support an improved end user experience for staff, registrants and employers.
- Develop and launch a new App to support the regulation and registration system for social workers and social care workers
- Drive up the quality of our systems data

**CORE BUSINESS**

- Deliver our FTP activity against our KPI's
- Deliver our Committee activity against our KPI's
- Deliver Registration activity against our KPI's
- Approve and assure standards of social work education and training
- Deliver PiP activity including role as an awarding body.
- Deliver a programme of engagement and support for SW and SC.
- Deliver governance, finance, equality, HR and risk programmes of work.
- Deliver IT and Business Support business to support the Business Plan.

**OUR PEOPLE, RESOURCES AND ASSETS**

- Implement the IIP actions plan, including H&WB
- Develop a Reward and Recognition framework
- Develop a programme to support all staff and leaders following on from the 2023-24 Compassionate Leadership Programme
- Develop a People Plan
- Develop a Climate Change Strategy
- Implement an internal communications plan to include digital opportunities
- Ensure we break even