

Draft Business Plan 2024/25 – further feedback

| Board Feedback | Current | Change | Comment |
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| The indicator of 10% uptake for the first year of the new registration app seems low. | Page 17 Uptake of new App by 10% of the Register by March 2025, with 50%+ satisfaction level. | Uptake of new App by 20% of the Register by March 2025, with 50%+ satisfaction level. | Agreed |
| DoH Feedback | Current | Change | Comment |
| Developing capability of the workforce – this is about using the analysis of our data. | Page 9 We want to ensure that we use our knowledge of the workforce to shape learning and development in the future. | We want to ensure that we use our knowledge of the workforce and the analysis of our data to shape learning and development in the future. | Agreed |
| Change of language from cultural competence to cultural sensitivity | Page 11 Contribute to the development of cultural competence in the social care and social work workforce through the promotion and development of learning resources by March 2025. | Contribute to the development of cultural sensitivity in the social care and social work workforce through the promotion and development of learning resources by March 2025. | Agreed |
| | Page 11 In year one (2024-25) 40% of Learning Zone resources will include opportunities to enhance cultural competence. | Contribute to the development of cultural sensitivity in the social care and social work workforce through the promotion and development of learning resources by March 2025. | |
| State of the Nation report (which may be described differently) needs to be aligned to the workforce strategy. | Page 12 We will develop our information and analysis capabilities to prepare an annual 'State of the Nation' reports on the sector to share learning and inform strategic direction and decision-making. | We will develop our information and analysis capabilities to prepare an annual 'State of the Nation' reports report on the sector to share learning and inform strategic direction and decision-making. The report will also inform and be aligned with the Department of Health's workforce strategy. | Agreed |

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| | <p>Page 14 Work with the DoH and other stakeholders to build and share our data sets to inform the social care sector including the production on an annual State of the Nation Report on the social care workforce.</p> | <p>Work with the DoH and other stakeholders to build and share our data sets to inform the social care sector including the production on an annual State of the Nation report on the social care workforce.</p> | |
| | <p>Page 14 State of the Nation Social Care Workforce Report produced.</p> | <p>State of the Nation Report on the Social Care Workforce Report is produced.</p> | |
| <p>Leading with influence – commissioning work from the Department to be referenced.</p> | | <p>In the intro delete the sentence 'We will publish the first of these reports this year. Replace with new sentence... We will also continue to support the Department of Health in delivering programmes of work and reform that support social work and social care, including on the Reform of Adult Social Care.</p> | <p>Agreed.</p> |
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