

Social Care Council App Development Progress

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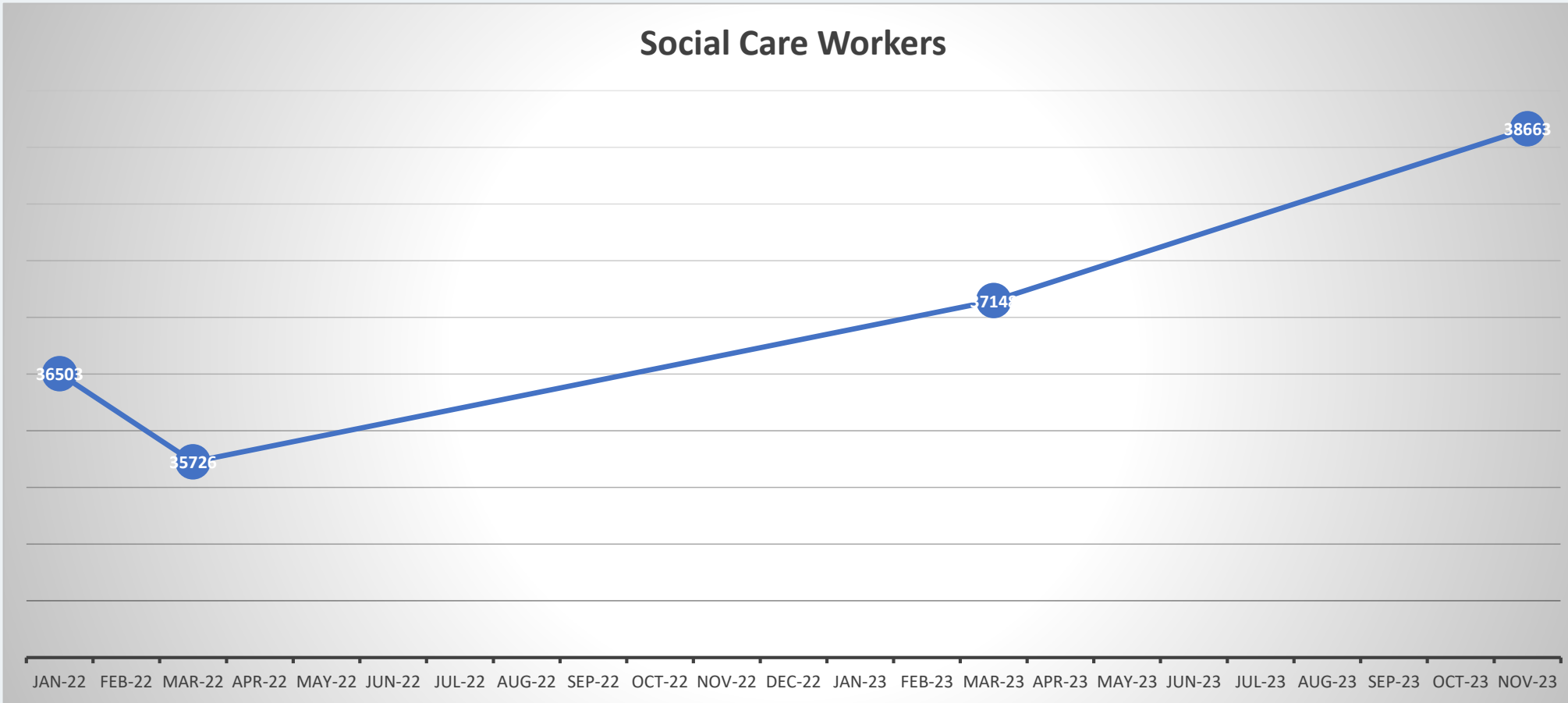
Northern Ireland

Social

Care

Council

An Increasing Social Care Register



8% Increase in the Register in 22 Months
– higher than pre-Covid levels

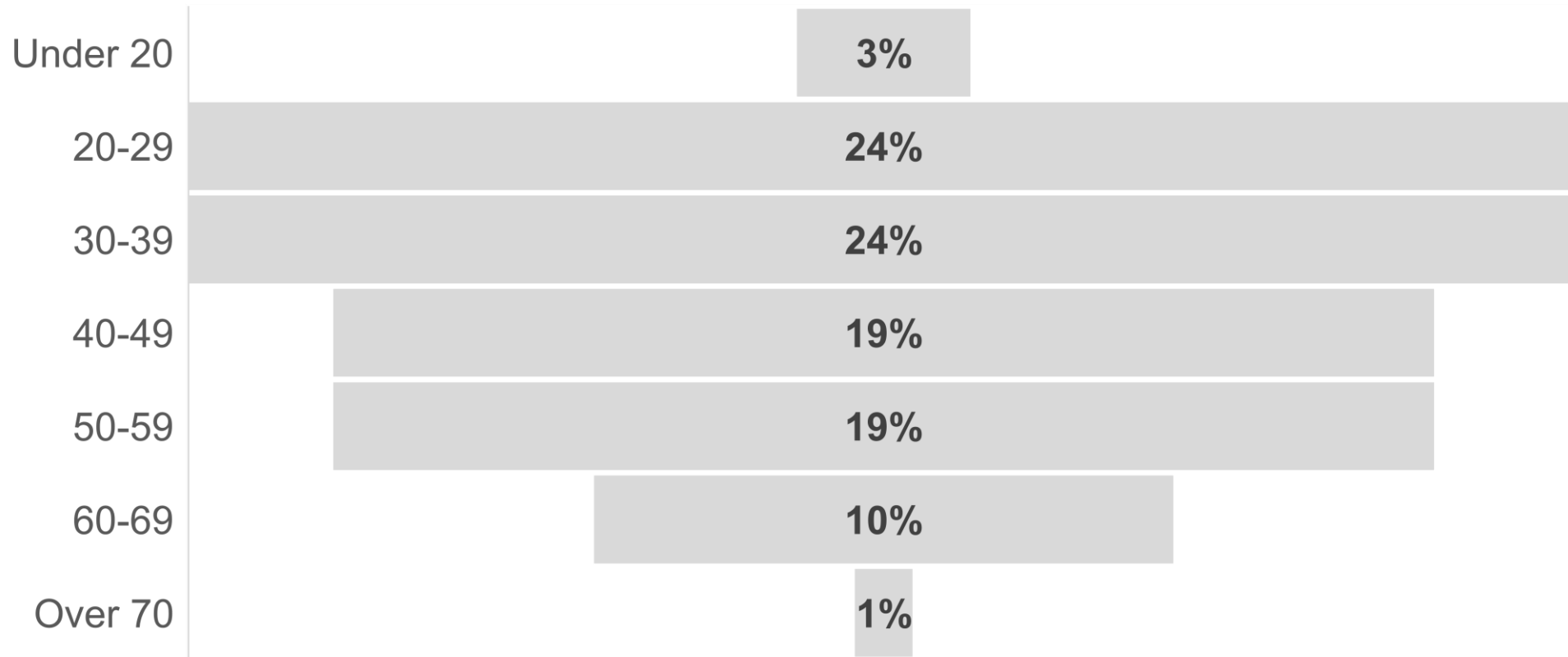
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Registered Social Care Workers Age Profile

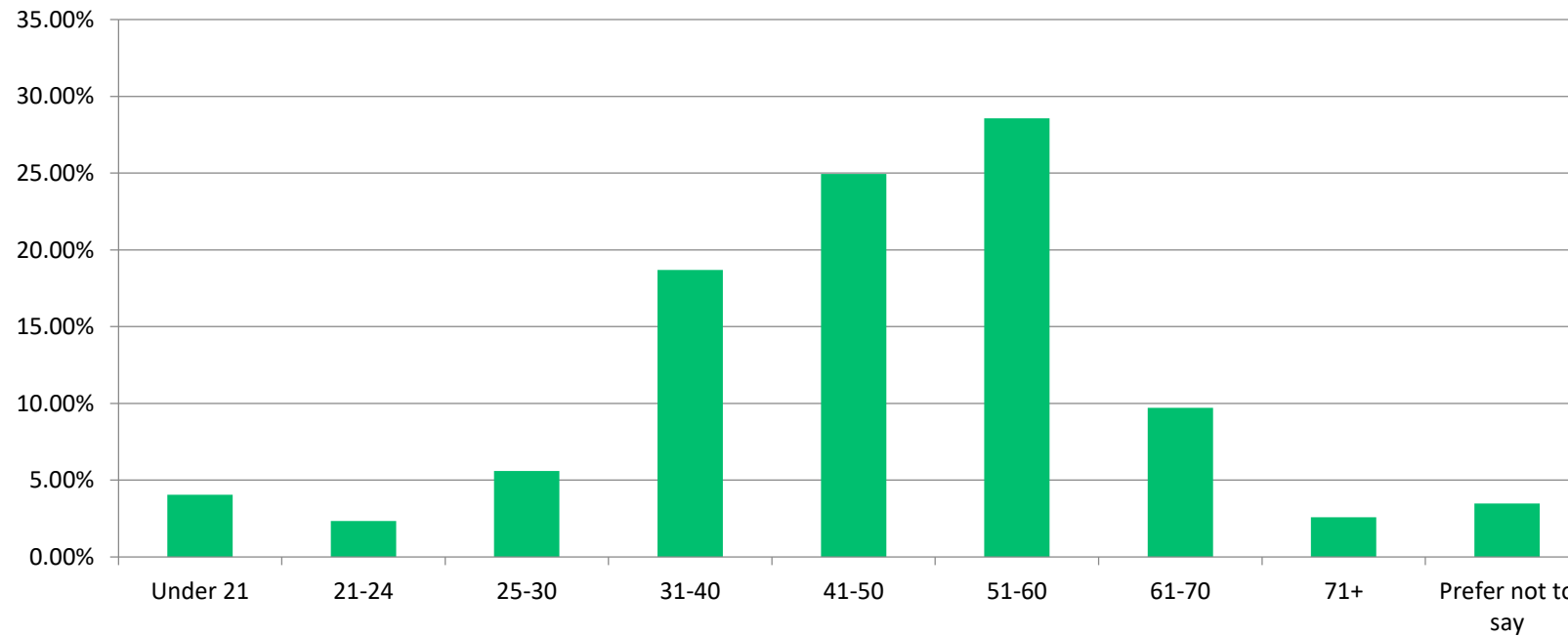


- 51% of the Registered Social Care Workforce is under age 40
- Largest age bracket is between 20-29 providing assurance there is significant younger members to support succession planning and stability in the Sector

Social Care Council App – Discovery Phase

- 1235 responses to our Survey
- 64 Registrants engaged in exploratory sessions
- 156 Social Care Managers provided written feedback

Age group – please choose the option below that matches your age



You told us!



Our Survey said!

90% confidence in using mobile technology

83% I could manage my registration easier

81% I could access my registration account easier

70% I would not need to remember my password

5% did not use apps on their mobile

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On Learning and Development – You told us!



Our Survey said!

78% access to learning

74% I could update my CPD

75% I could find out about developments in practice

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Discovery Workshops - You told us!

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Log learning
and
CPD

Sign
In / Registration
/Renew

Notifications

View/Update
Information

Pay
Registration
Fees



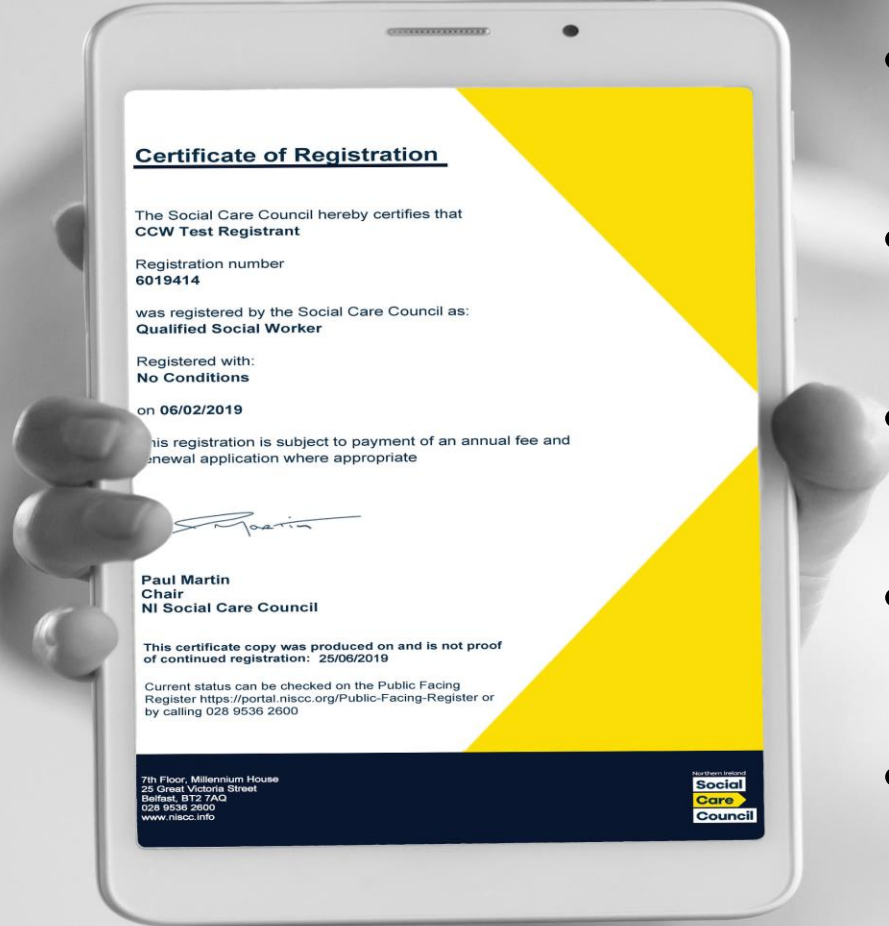
Other Key Considerations for Registrants



- Application process to be as 'easy as possible'
- Interface needs to be engaging, intuitive and a consistent design between APP and Portal
- Fast loading time for APP
- Data should sync quickly
- Offline functionality may be required in low signal areas
- Some users do not have email addresses to sign up to the app

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Other Key Considerations for Employers/Managers



- APP to support Employer/Manager login
- Functionality to opt in or out of push notifications
- APP should take up a small amount of space on phone
- Data should sync quickly across website and APP
- Some users do not have email addresses to sign up to the app

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Project Plan



Social Care Council App Development Plan			
SECTIONS	MANAGED BY	Start	Finish
Appointment of Supplier	Project Team	1/02/2023	22/02/2023
App Pathway Discovery and Findings	Project Team	23/03/2023	30/9/2023
Design, Build, Integration and Testing – Phase 1	Project Team	1/10/2023	30/11/2023
Prototype Designs and further Engagement with users	Project Team	01/12/2023	31/12/2023
Final Updates and Roll out plan Phase 1	Project Team	01/1/2024	31/01/2024
Communications and Launch	Project Team	01/1/2024	31/1/2024

Our Supplier

The screenshot shows the Scaffold website interface. At the top left is the Scaffold logo, a square with a diagonal line and the letter 'S'. To its right is the word 'SCAFFOLD' in white. Further right are navigation links for 'HOME' and 'ABOUT', with 'HOME' crossed out by a yellow 'X'. The main content area features the text 'DEVELOPING DIGITAL POTENTIAL' in large, bold, orange letters. Below this, in white text, it says 'We create bespoke software solutions to streamline processes and improve engagement.'

Local

**Social Care
Experienced**

Innovative

Partnership

Comments or Questions

