

Supporting a Proud Workforce in a Digital Age

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Northern Ireland

Social

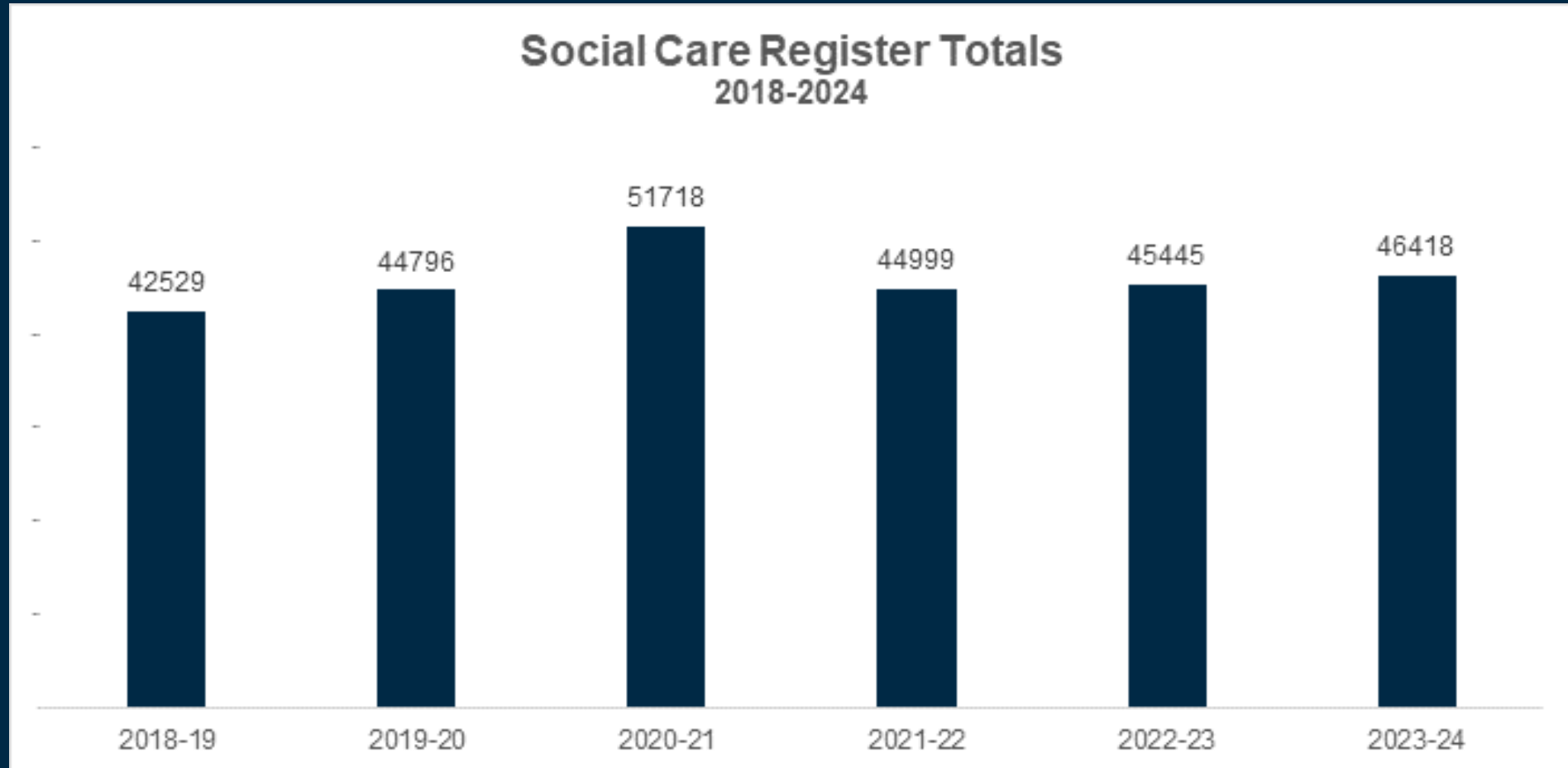
Care

Council

Current Register Total = 46, 613 Registrants

Part 1 – Qualified Social Workers	6636
Part 2 – Social Care Workers	39,207
Students	770

Register Growth 2018-2024



A Year in the Life of the Registration Team

- **19,962** registrations completed
 - **including 265** renewals processed manually
- **45,691** fees paid (86% paid online)
- **59,291** people supported by Registration Advisers
 - **24,235** calls handled and **35,056** emails managed
 - **93%** positive experience reported via customer survey

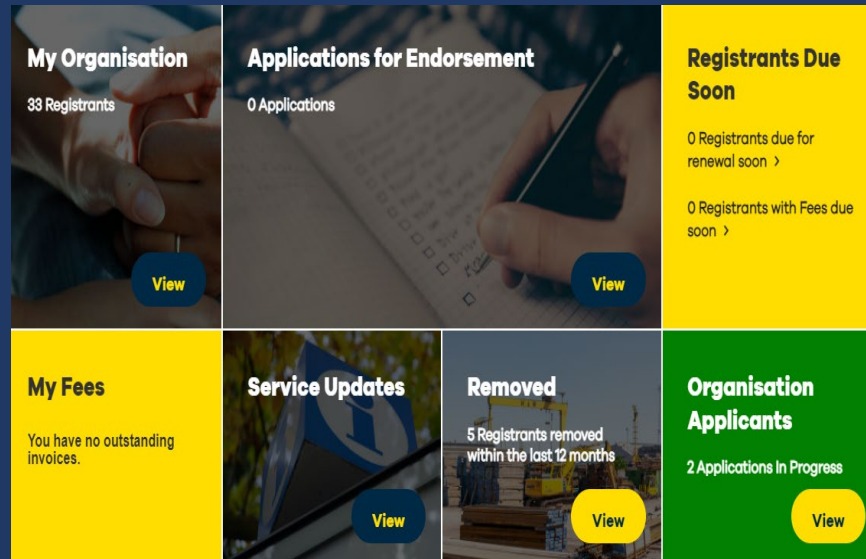
Registrations Reach

Social Care Sector



How can you help us?

- **Employer Portal**



Portal displays:

- Status of staff applications
- Staff registered
- Staff removed
- Staff due to pay annual fee or renew

Further Information on our Website

Registration Matters



Social Care Council

How to Register with the Social Care Council Online



[Download](#)

Social Care Council

How to Pay Your Fee Online



[Download](#)

Social Care Council

Forgotten Username or Password



[Download](#)

Social Care Council

How to Renew Your Registration



[Download](#)

Registration Videos



[Videos](#)

Social Care Council

Social Care Council Registration Guide

Frequently Asked Questions

1. How do I access the Social Care Council Portal?
Access our account on [www.sccouncil.ni.gov.uk](#) or via the website [www.sccouncil.ni.gov.uk](#)
2. What is the process for applying for my fee online?
Once you have logged in to the portal you will see a 'My Account' tab. Click on this and you will see a 'My Account' tab. Click on this and you will see a 'My Account' tab. Click on this and you will see a 'My Account' tab.
3. What number do I call for assistance?
The Social Care Council is open to all for advice, support and information. You can contact us on 090 262 262 (Monday to Friday, 9am to 5pm).
4. How do I know if there is a problem?
If you have any questions or need help, please contact us on 090 262 262 (Monday to Friday, 9am to 5pm).
5. What is the difference between an online and a paper form?
Online forms are available on the portal and are designed to be user-friendly and easy to complete. Paper forms are available on request and are designed to be user-friendly and easy to complete.

Online Video Resources

[How to Register with the Social Care Council](#)

[How to Pay Your Fee Online](#)

[Forgotten Username or Password](#)

[How to Renew Your Registration](#)

Useful Links

[Registration Matters](#)

[Frequently Asked Questions](#)

[Registration Guide](#)

[Registration Portal](#)

[Guide](#)

Helping you Maintain Registration

Northern Ireland

Social

Care

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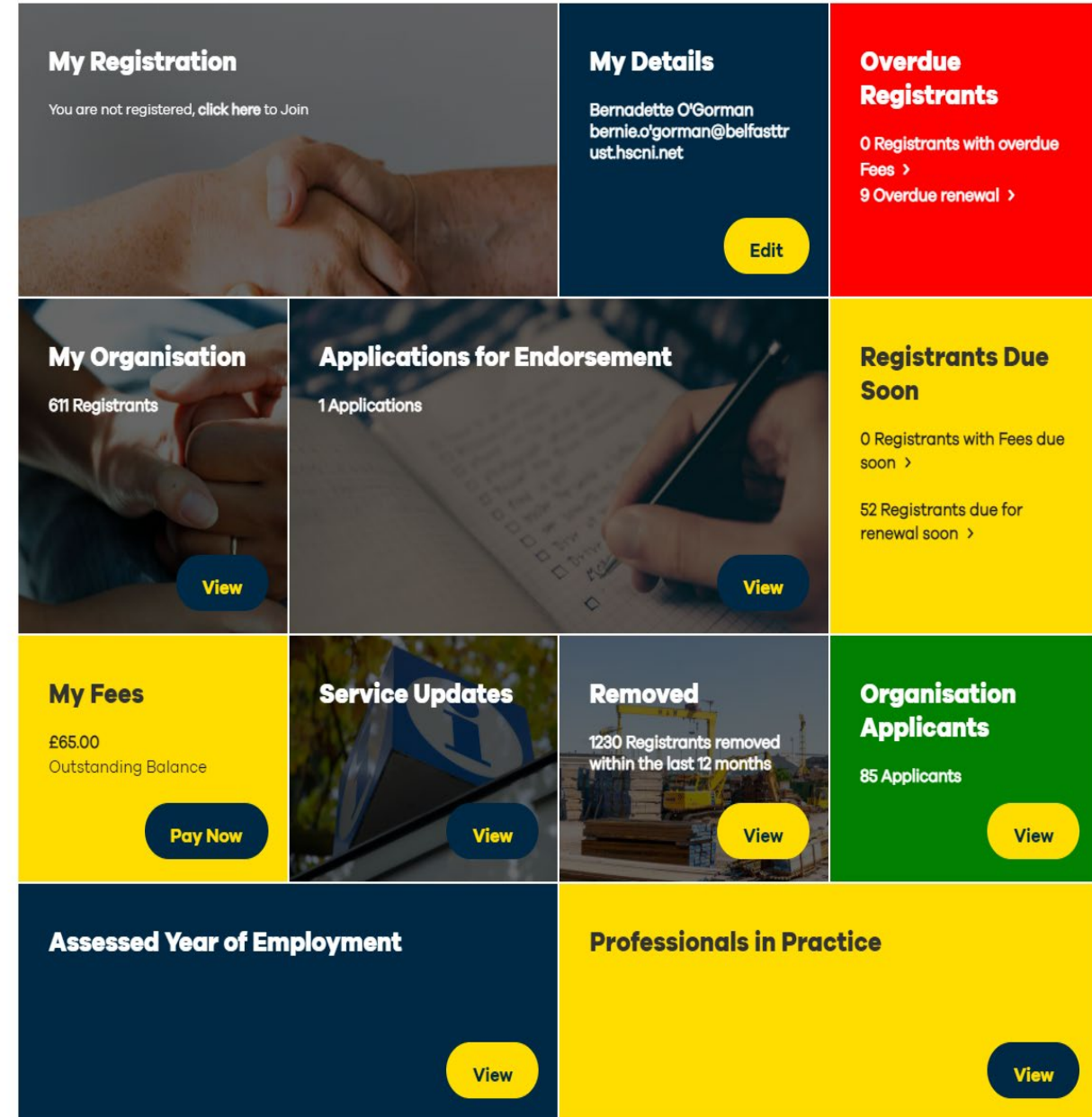
- Employer – Employee Joint Responsibility
- Improving our Digital Offering
- Returning Registration to Normal
- Supporting Social Care Managers

Helping you Maintain Registration

- Digital Application Pathways Improvement
- Digital Identity Introduction
- Maintaining your Employee Register
- Returning Registration to Normal
- Supporting Social Care Managers

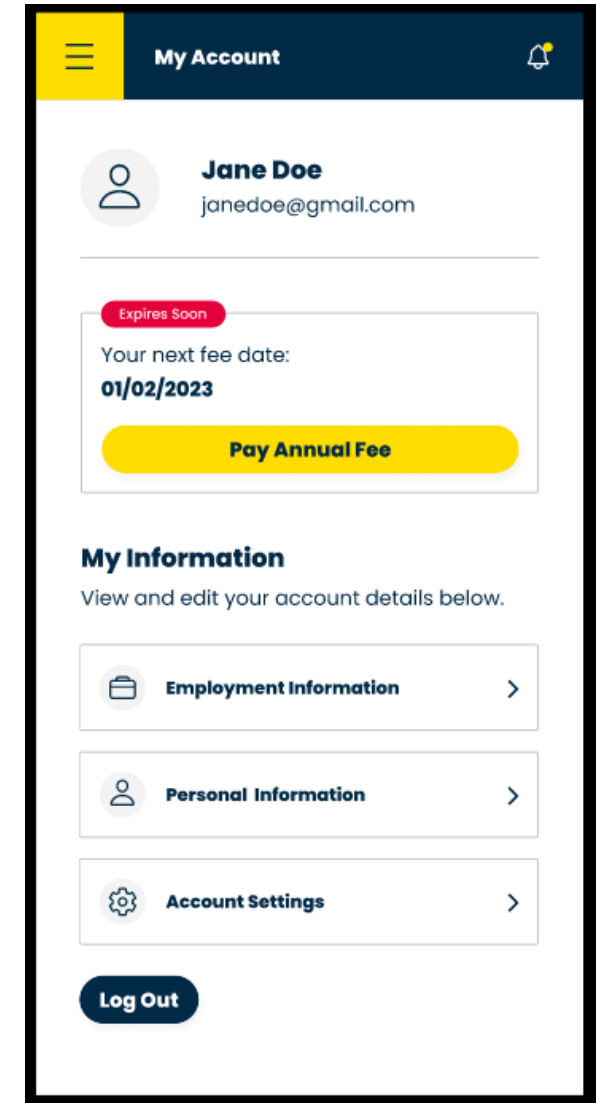
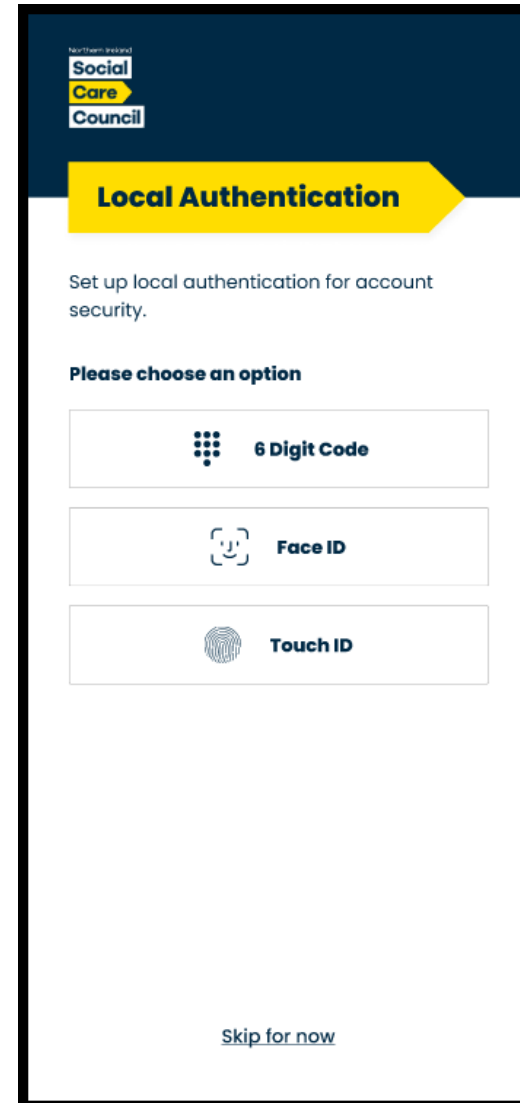
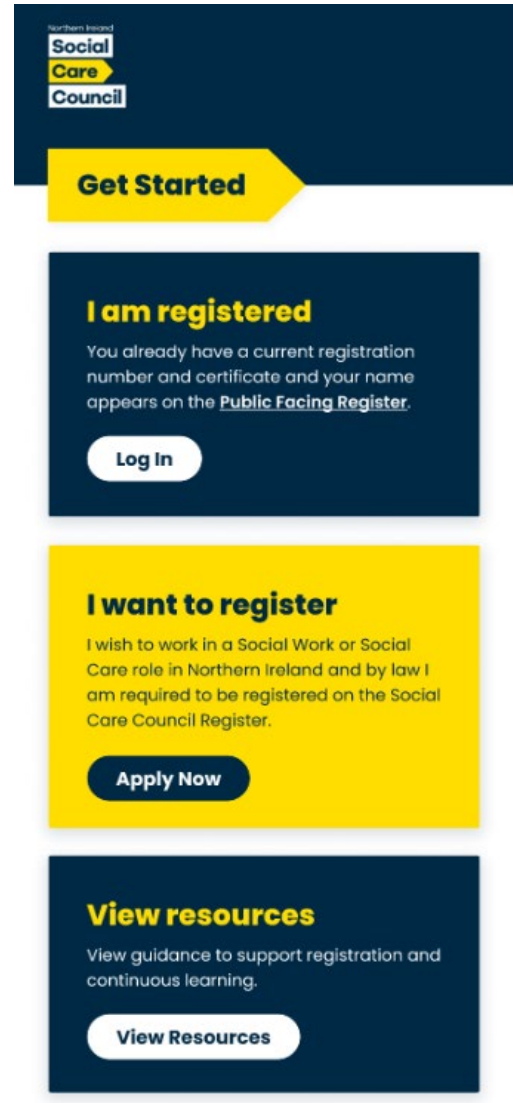
Hi, Bernadette. You are currently logged in to the Northern Ireland Social Care Council user portal.

Organisation: BELFAST HEALTH 



My Registration You are not registered, click here to Join	My Details Bernadette O'Gorman bernie.o'gorman@belfaststrust.hscni.net Edit	Overdue Registrants 0 Registrants with overdue Fees > 9 Overdue renewal >	
My Organisation 611 Registrants View	Applications for Endorsement 1 Applications View	Registrants Due Soon 0 Registrants with Fees due soon > 52 Registrants due for renewal soon >	
My Fees £65.00 Outstanding Balance Pay Now	Service Updates View	Removed 1230 Registrants removed within the last 12 months View	Organisation Applicants 85 Applicants View
Assessed Year of Employment View		Professionals in Practice View	

Our Social Care Council APP is on the Way.



Working together. Making a difference.



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