

## Appendix 1 – Learner Baseline Survey

### Social Care Council Pilot for Level 2 Certificate - Social Care Worker Starter Survey Spring 2024 -

[https://consultations2.nidirect.gov.uk/hsc/cip\\_pilot\\_socialcareworker\\_baseline\\_spring2024](https://consultations2.nidirect.gov.uk/hsc/cip_pilot_socialcareworker_baseline_spring2024)

This report was created on Friday 30 August 2024 at 17:14

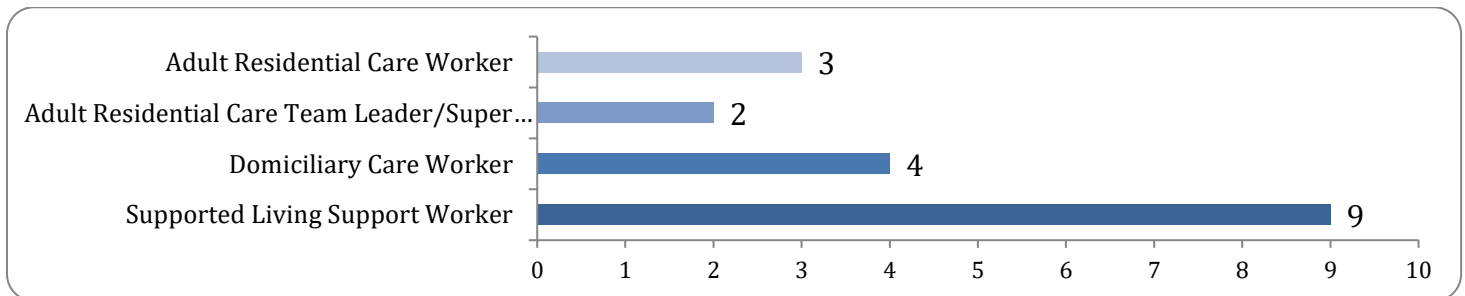
The activity ran from 25/03/2024 to 15/07/2024 - Responses to this survey: **18**

**1: Candidate Name: (this should be the name you have provided on your Social Care Council registration and your application for the Level 2 Certificate)** There were 18 responses

**2: Candidate Email: (please provide the email address you prefer to use for the purposes of this survey). If you do not have an email address, please discuss this with your manager to arrange for a work-related email contact to be used.** There were 18 responses

**3: Social Care Role: (please tick the option that best describes your social care role)**

**Social Care Role** There were 18 responses to this part of the question.



Option	Total	Percent
Adult Residential Care Worker	3	16.67%
Adult Residential Care Team Leader/Supervisor	2	11.11%
Domiciliary Care Worker	4	22.22%
Domiciliary Care Team Leader/Supervisor	0	0.00%
Supported Living Support Worker	9	50.00%
Supported Living Team Leader/Supervisor	0	0.00%
Day Care Worker	0	0.00%
Day Care Team Leader/Supervisor	0	0.00%
Social Care Manager	0	0.00%
Not Answered	0	0.00%

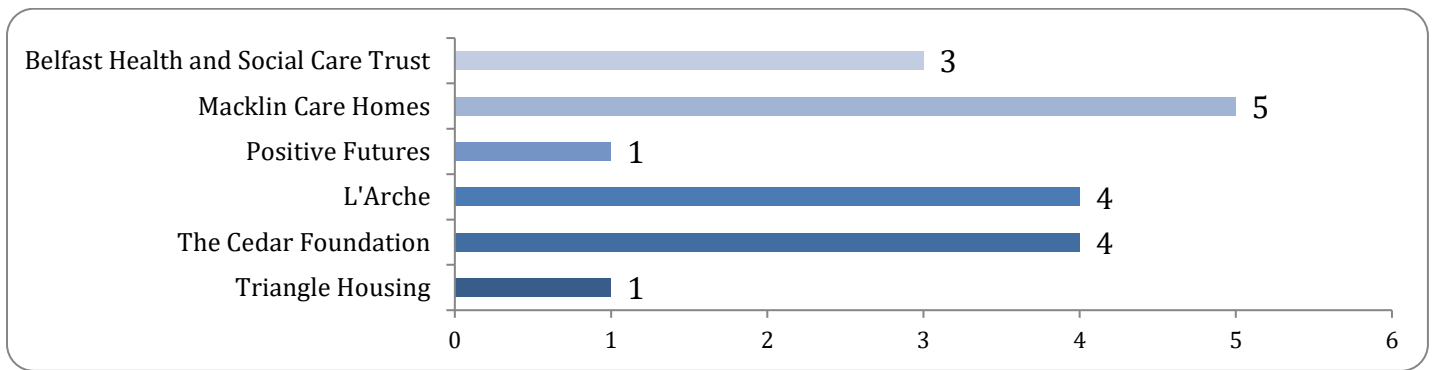
**4: Date you started this social care role:** There were 18 responses to this part of the question.

This has been summarised to reflect length of service in years as follows:

- 0-3 months (7)
- 3-6 months (2)
- 6-9 months (1)
- 12-15 months (2)
- 18-24 months (2)
- 2-3 years (3)
- 7 years (1)

**5: Social Care Employer: (please indicate which organisation you work for)**

**Social Care Employer** - There were 18 responses to this part of the question.



Option	Total	Percent
<b>Belfast Health and Social Care Trust</b>	3	16.67%
<b>M Care NI</b>	0	0.00%
<b>Macklin Care Homes</b>	5	27.78%
<b>Positive Futures</b>	1	5.56%
<b>L'Arche</b>	4	22.22%
<b>The Cedar Foundation</b>	4	22.22%
<b>Triangle Housing</b>	1	5.56%
<b>Not Answered</b>	0	0.00%

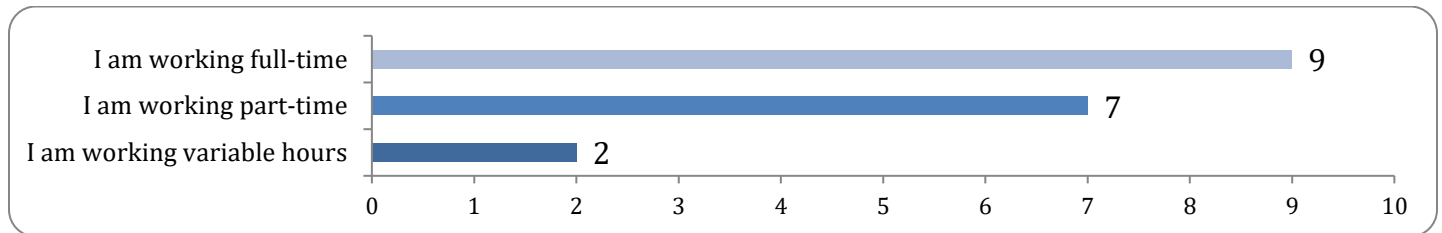
**6: Your Social Care Manager: (please tell us the name and email address of your current manager in this social care organisation (this should be the person providing support for the candidate throughout the pilot phase)**

**Social Care Manager's Name** - There were 18 responses to this part of the question.

**Social Care Manager's Email Address** - There were 18 responses to this part of the question.

**7: Working Pattern in Social Care: (please tick the option that best describes your working pattern)**

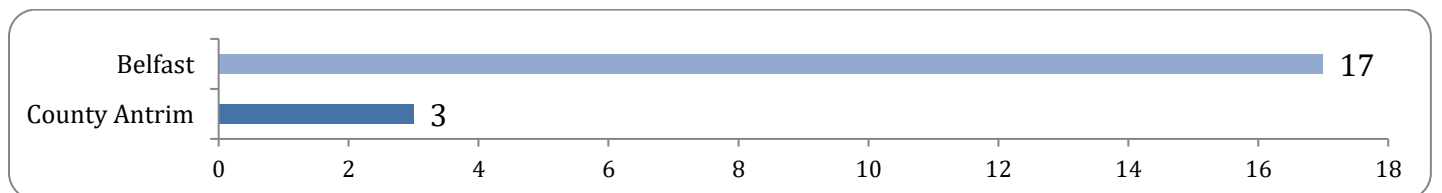
**Working Pattern** - There were 18 responses to this part of the question.



Option	Total	Percent
I am working full-time	9	50.00%
I am working part-time	7	38.89%
I am working variable hours	2	11.11%
Not Answered	0	0.00%

**8: Where in Northern Ireland do you work? (please tick all that apply)**

**Work location** - There were 18 responses to this part of the question.

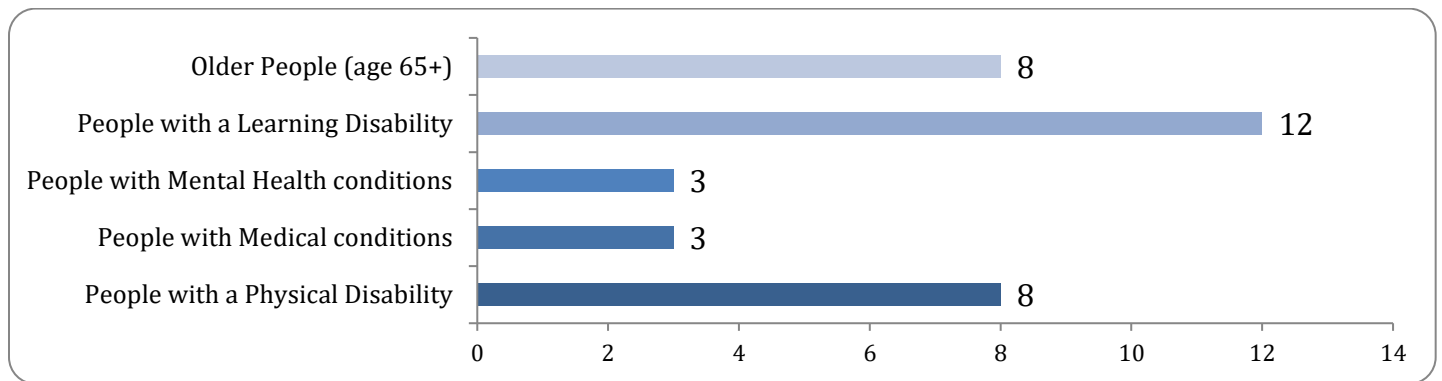


Option	Total	Percent
Belfast	17	94.44%
County Antrim	3	16.67%
County Armagh	0	0.00%
County Down	0	0.00%
County Fermanagh	0	0.00%
County Londonderry	0	0.00%
County Tyrone	0	0.00%
Not Answered	0	0.00%

### 9: Who do you provide social care/support for? (please tick all that apply)

**People you support** - There were 18 responses to this part of the question.

There were 18 responses to this part of the question.



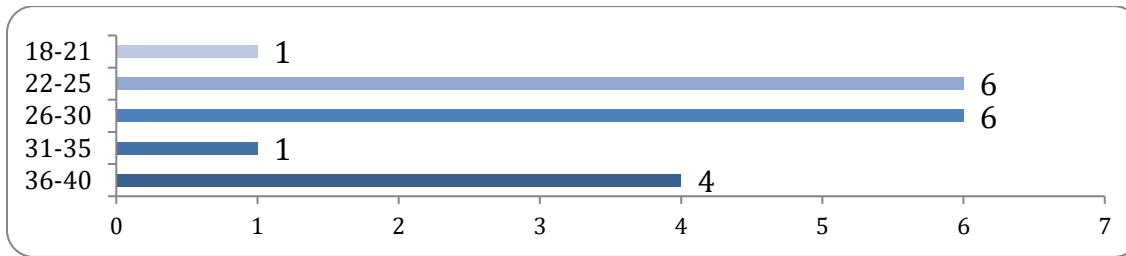
Option	Total	Percent
Families and Children	0	0.00%
Older People (age 65+)	8	44.44%
People requiring support within the Education system	0	0.00%
People who are Homeless	0	0.00%
People who are within the Justice system	0	0.00%
People with a Learning Disability	12	66.67%
People with Mental Health conditions	3	16.67%
People with Medical conditions	3	16.67%
People with a Physical Disability	8	44.44%
Not Answered	0	0.00%

**10: Baseline assessment - (Level 1 is the lowest level and Level 5 is the highest).**

<p><b>Topic 1 - Standards &amp; Values</b></p>	<table border="1"> <thead> <tr> <th>Level</th> <th>Count</th> </tr> </thead> <tbody> <tr> <td>5 (High)</td> <td>5</td> </tr> <tr> <td>4</td> <td>6</td> </tr> <tr> <td>3</td> <td>5</td> </tr> <tr> <td>2</td> <td>2</td> </tr> </tbody> </table>	Level	Count	5 (High)	5	4	6	3	5	2	2		
Level	Count												
5 (High)	5												
4	6												
3	5												
2	2												
<p><b>Topic 2 - Environmental Health &amp; Safety</b></p>	<table border="1"> <thead> <tr> <th>Level</th> <th>Count</th> </tr> </thead> <tbody> <tr> <td>5 (High)</td> <td>6</td> </tr> <tr> <td>4</td> <td>4</td> </tr> <tr> <td>3</td> <td>6</td> </tr> <tr> <td>2</td> <td>2</td> </tr> </tbody> </table>	Level	Count	5 (High)	6	4	4	3	6	2	2		
Level	Count												
5 (High)	6												
4	4												
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<p><b>Topic 3 - Moving &amp; Handling</b></p>	<table border="1"> <thead> <tr> <th>Level</th> <th>Count</th> </tr> </thead> <tbody> <tr> <td>5 (High)</td> <td>9</td> </tr> <tr> <td>4</td> <td>2</td> </tr> <tr> <td>3</td> <td>6</td> </tr> <tr> <td>1 (Low)</td> <td>1</td> </tr> </tbody> </table>	Level	Count	5 (High)	9	4	2	3	6	1 (Low)	1		
Level	Count												
5 (High)	9												
4	2												
3	6												
1 (Low)	1												
<p><b>Topic 4 - Individual Safety and Protection</b></p>	<table border="1"> <thead> <tr> <th>Level</th> <th>Count</th> </tr> </thead> <tbody> <tr> <td>5 (High)</td> <td>6</td> </tr> <tr> <td>4</td> <td>5</td> </tr> <tr> <td>3</td> <td>6</td> </tr> <tr> <td>2</td> <td>1</td> </tr> </tbody> </table>	Level	Count	5 (High)	6	4	5	3	6	2	1		
Level	Count												
5 (High)	6												
4	5												
3	6												
2	1												
<p><b>Topic 5 - Dysphagia &amp; Food Handling</b></p>	<table border="1"> <thead> <tr> <th>Level</th> <th>Count</th> </tr> </thead> <tbody> <tr> <td>5 (High)</td> <td>7</td> </tr> <tr> <td>4</td> <td>6</td> </tr> <tr> <td>3</td> <td>3</td> </tr> <tr> <td>2</td> <td>1</td> </tr> <tr> <td>1 (Low)</td> <td>1</td> </tr> </tbody> </table>	Level	Count	5 (High)	7	4	6	3	3	2	1	1 (Low)	1
Level	Count												
5 (High)	7												
4	6												
3	3												
2	1												
1 (Low)	1												
<p><b>Topic 6 - Emergency First Aid</b></p>	<table border="1"> <thead> <tr> <th>Level</th> <th>Count</th> </tr> </thead> <tbody> <tr> <td>5 (High)</td> <td>4</td> </tr> <tr> <td>4</td> <td>7</td> </tr> <tr> <td>3</td> <td>3</td> </tr> <tr> <td>2</td> <td>1</td> </tr> <tr> <td>1 (low)</td> <td>3</td> </tr> </tbody> </table>	Level	Count	5 (High)	4	4	7	3	3	2	1	1 (low)	3
Level	Count												
5 (High)	4												
4	7												
3	3												
2	1												
1 (low)	3												
<p><b>Topic 7 - Medication Practice</b></p>	<table border="1"> <thead> <tr> <th>Level</th> <th>Count</th> </tr> </thead> <tbody> <tr> <td>5 (High)</td> <td>5</td> </tr> <tr> <td>4</td> <td>5</td> </tr> <tr> <td>3</td> <td>6</td> </tr> <tr> <td>2</td> <td>1</td> </tr> <tr> <td>1 (Low)</td> <td>1</td> </tr> </tbody> </table>	Level	Count	5 (High)	5	4	5	3	6	2	1	1 (Low)	1
Level	Count												
5 (High)	5												
4	5												
3	6												
2	1												
1 (Low)	1												

### 17: Which of the age brackets below best matches your age?

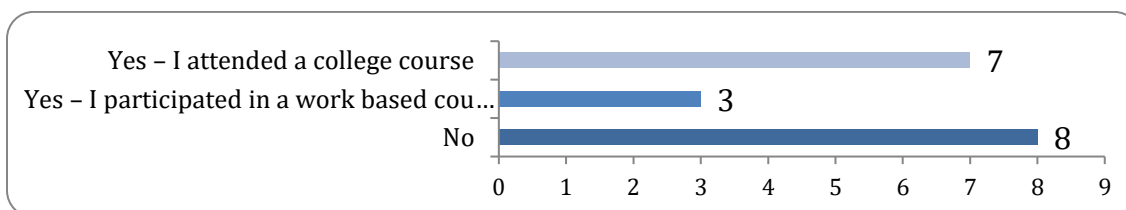
**Age bracket** - There were 18 responses to this part of the question.



Option	Total	Percent
Under 18	0	0.00%
18-21	1	5.56%
22-25	6	33.33%
26-30	6	33.33%
31-35	1	5.56%
36-40	4	22.22%
41-45	0	0.00%
46-50	0	0.00%
51-55	0	0.00%
56-60	0	0.00%
61-65	0	0.00%
66-70	0	0.00%
70+	0	0.00%
Not Answered	0	0.00%

### 18: Have you studied for a qualification in the last five years (this does not have to be related to Health and Social Care)?

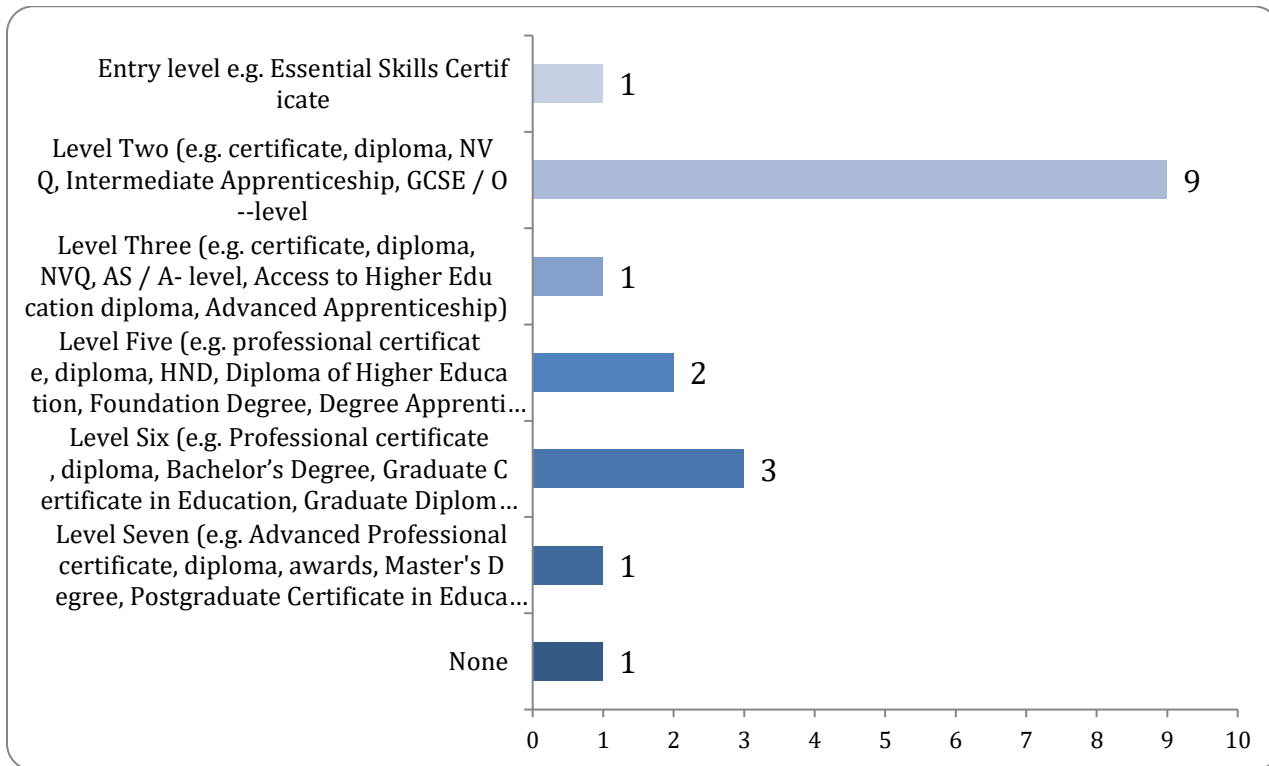
**Study in the last 5 years** - There were 18 responses to this part of the question.



Option	Total	Percent
Yes - I attended a college course	7	38.89%
Yes - I participated in a work based course	3	16.67%
Yes - I participated in a college distance learning course	0	0.00%
No	8	44.44%
Not Answered	0	0.00%

**19: Please tick the option that describes the highest level of qualification you hold. This includes qualifications in subjects other than Health and Social Care:**

**Highest level of qualification held** - There were 18 responses to this part of the question.



Option	Total	Percent
Entry level e.g. Essential Skills Certificate	1	5.56%
Level One (e.g. certificate or NVQ)	0	0.00%
Level Two (e.g. certificate, diploma, NVQ, Intermediate Apprenticeship, GCSE / O-level)	9	50.00%
Level Three (e.g. certificate, diploma, NVQ, AS / A-level, Access to Higher Education diploma, Advanced Apprenticeship)	1	5.56%
Level Four (e.g. certificate, diploma, NVQ, HNC, Certificate of Higher Education, Higher Apprenticeship)	0	0.00%
Level Five (e.g. professional certificate, diploma, HND, Diploma of Higher Education, Foundation Degree, Degree Apprenticeship)	2	11.11%
Level Six (e.g. Professional certificate, diploma, Bachelor's Degree, Graduate Certificate in Education, Graduate Diploma)	3	16.67%
Level Seven (e.g. Advanced Professional certificate, diploma, awards, Master's Degree, Postgraduate Certificate in Education)	1	5.56%
Level Eight (e.g. Doctoral Degree)	0	0.00%
None	1	5.56%
Not Answered	0	0.00%

**20: Standards of English Language Skills – Social care workers required good verbal and written communication skills. Please indicate how strongly you agree/disagree with the following statements about your communication skills**

<p><b>I can use verbal skills to communicate effectively with colleagues and service users e.g. greeting a service user or discussing a care plan with a colleague</b></p>	<p>I am confident that I could do this by myself 15</p> <p>I would be require occasional guidance from my manager or a colleague 3</p>
<p><b>I can read and understand organisational policies e.g. Health and Safety, Confidentiality, Medicines Management</b></p>	<p>I am confident that I could do this by myself 14</p> <p>I would be require occasional guidance f... 3</p> <p>I could not do this without support from... 1</p>
<p><b>I can read and understand social care related text e.g. care plan or handover notes from a colleague</b></p>	<p>I am confident that I could do this by myself 16</p> <p>I would be require occasional guidance from my manager or a colleague 2</p>
<p><b>I can listen to and understand a range of conversations ( e.g. making small talk, having a general conversation about the weather) and instructions e.g. a service user's response to questions about what they need or handover instructions from a colleague</b></p>	<p>I am confident that I could do this by myself 17</p> <p>I would be require occasional guidance from my manager or a colleague 1</p>
<p><b>I can write a paragraph of text e.g. updates for a care plan or a handover note for a colleague</b></p>	<p>I am confident that I could do this by myself 13</p> <p>I would be require occasional guidance f... 5</p>