

Appendix 2 – Learner End Point Survey

Pilot for Proposed Level 2 Certificate in Safe and Effective Practice -Social Care Worker Survey (End of Training Assessment Summer 2024)

https://consultations2.nidirect.gov.uk/hsc/pilot_level2_socialcareworker_completion_summer24

This report was created on Friday 04 October 2024 at 22:20

The activity ran from 01/07/2024 to 17/09/2024

Responses to this survey: 16

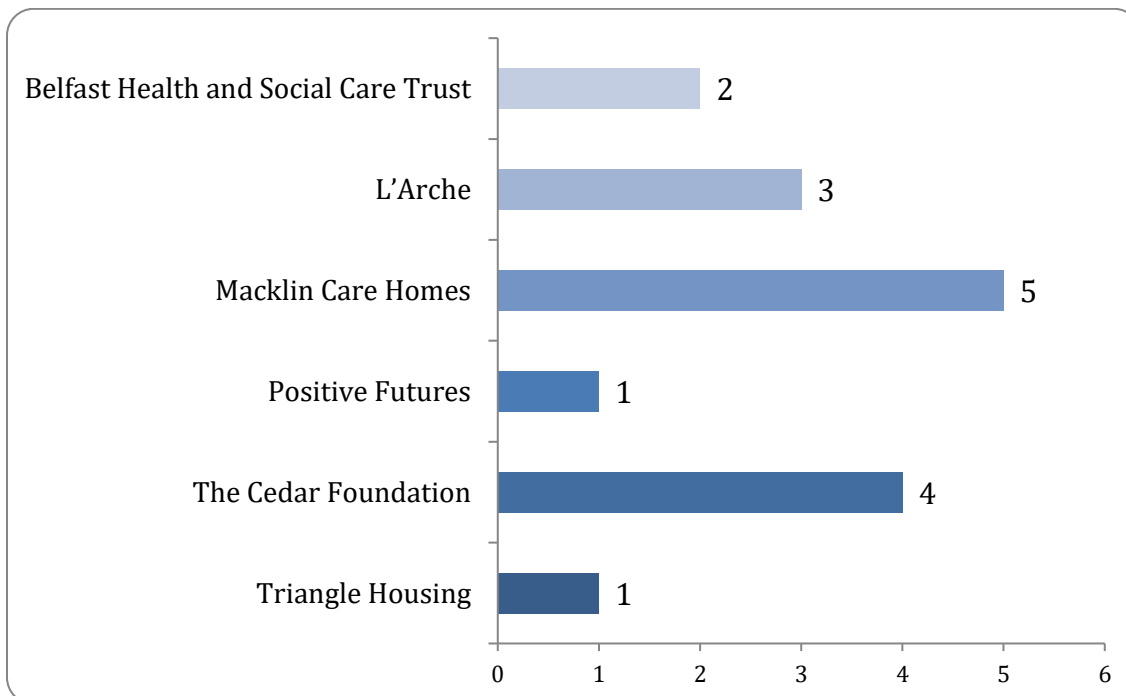
16 social care workers out of the original cohort of 19 candidates had completed the pilot programme by early September. They were asked to answer this survey when they had completed their final taught sessions and assessments. (One candidate was still in progress at 18 September 2024, one was not confirmed as able to complete at the time of survey and one had left the pilot in June).

1 - 2: Candidate Name and email: (this should be the name you have provided on your Social Care Council registration and your application for the pilot of the proposed Level 2 Certificate)

Candidate Name and Email - There were 16 responses to this part of the question.

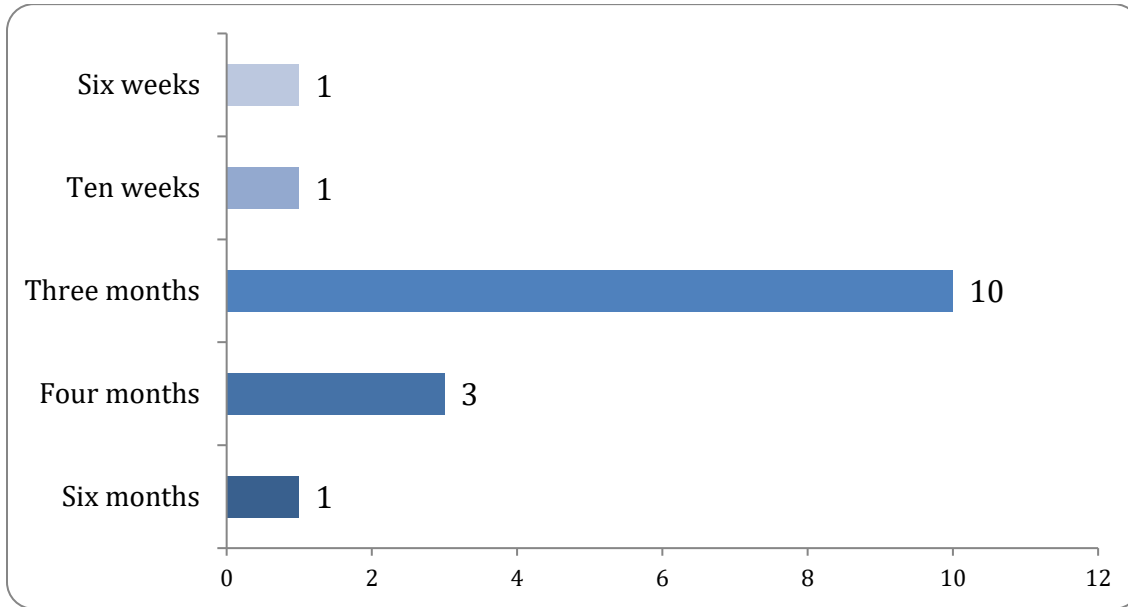
3: Social Care Employer: (please indicate which organisation you work for)

Social Care Employer - There were 16 responses to this part of the question.



4: How long did it take you to complete all parts of the programme?

Time to complete programme - There were 16 responses to this part of the question.



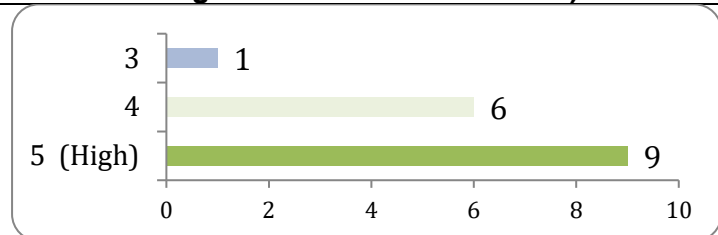
Option	Total	Percent
Six weeks	1	6.25%
Two months	0	0.00%
Ten weeks	1	6.25%
Three months	10	62.50%
Four months	3	18.75%
Five months	0	0.00%
Six months	1	6.25%
Not Answered	0	0.00%

*The candidate who reported six months to completion was new to social care on 1 April 2024 and worked part time. Actual timeframe for completion was closer to five months. Training provider provided a range of group and one-to-one sessions to accommodate varying learner circumstances and baseline knowledge.

5: Please use the ratings on the grid below to give an assessment of how familiar you are with each of the topics now that you have completed the certificate. (Level 1 is the lowest level and Level 5 is the highest). Please note, we recognise that everyone has an individual learning style and that it takes time for learning to be embedded into practice, therefore candidates may not be ready to report a Level 5 for all topics just yet.

Knowledge at the end of the programme

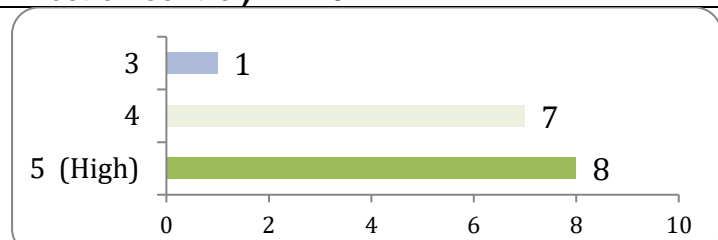
My knowledge and understanding of Topic 1 - Standards & Values (standards and values expected of me as a registered social care worker) – n=16



(candidate reporting level 3 has worked since Dec 2022 in current role as ARCW and works full time)

Option	Total	Percent
1 (Low)	0	0.00%
2	0	0.00%
3	1	6.25%
4	6	37.50%
5 (High)	9	56.25%

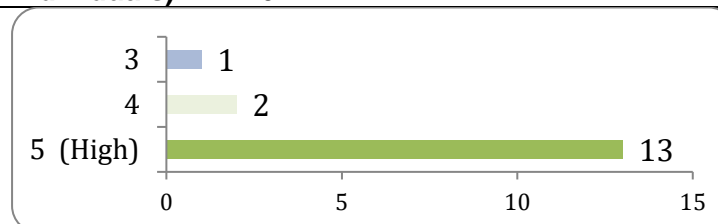
My knowledge and understanding of Topic 2 - Environmental Health and Safety in Social Care Services (how to store, use and dispose of hazardous substances and material, fire awareness and infection control) - n=16



(candidate reporting level 3 has worked since Dec 2023 in current role as Supported Living and works variable hours)

Option	Total	Percent
1 (Low)	0	0.00%
2	0	0.00%
3	1	6.25%
4	7	43.75%
5 (High)	8	50.00%

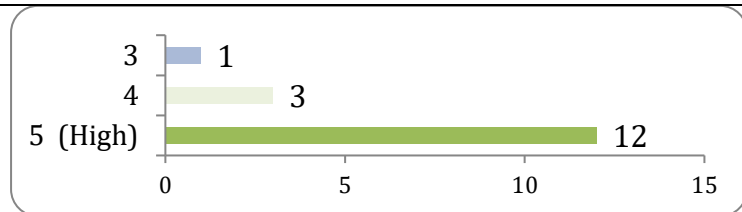
My knowledge and understanding of Topic 3 - Safe Moving and Positioning of Individuals in Adult Social Care Services (policies, procedures, and guidelines in relation to moving and assisting individuals) – n=16



(candidate reporting level 3 has worked since Dec 2023 in current role as Supported Living and works variable hours)

Option	Total	Percent
1 (Low)	0	0.00%
2	0	0.00%
3	1	6.25%
4	2	12.50%
5 (High)	13	81.25%

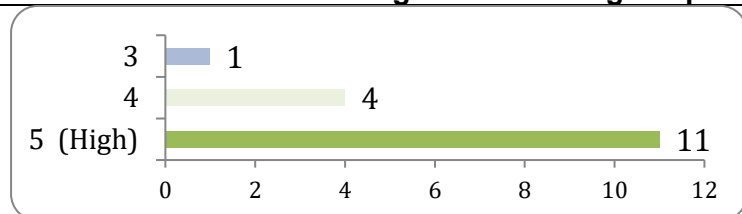
My knowledge and understanding of Topic 4 – Understanding Safeguarding in Social Care Services (signs of abuse and how to respond to suspected or alleged abuse, restrictive, or unsafe practices) – n=16



(candidate reporting level 3 has worked since Dec 2022 in current role as ARCW and works full time)

Option	Total	Percent
1 (Low)	0	0.00%
2	0	0.00%
3	1	5.88%
4	4	23.53%
5 (High)	12	70.59%

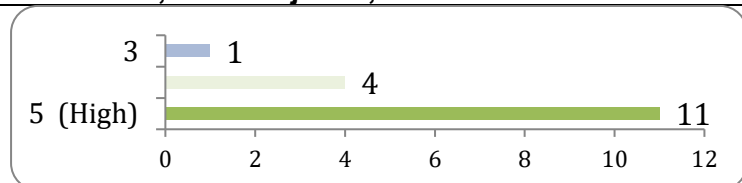
My knowledge and understanding of Topic 5 - Safe Food Handling and Dysphagia Awareness in Social Care Services (hygiene in food handling and supporting individuals to manage dysphagia in line with local and national guidelines and good practice) – n=16



(candidate reporting level 3 has worked since Dec 2023 in current role as Supported Living and works variable hours)

Option	Total	Percent
1 (Low)	0	0.00%
2	0	0.00%
3	1	6.25%
4	4	25.00%
5 (High)	11	68.75%

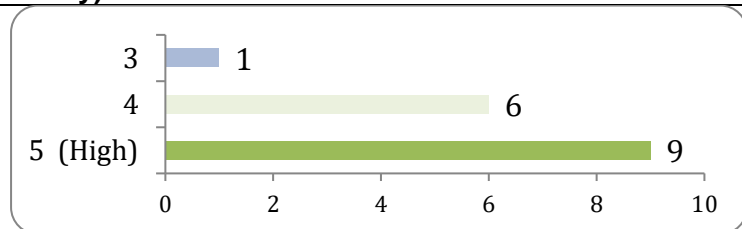
My knowledge and understanding of Topic 6 - Emergency First Aid in Social Care Services (role and responsibilities of an emergency first aider including how to respond to casualties with breathing difficulties, minor injuries, or who are at risk of heart attack/stroke) - n=16



(candidate reporting level 3 has worked since Dec 2023 in current role as Supported Living and works variable hours)

Option	Total	Percent
1 (Low)	0	0.00%
2	0	0.00%
3	1	6.25%
4	4	25.00%
5 (High)	11	68.75%

My knowledge and understanding of Topic 7 - Understand safe medication practice in Social Care Services (common types of medication, their use and possible adverse reactions, techniques for administering medication whilst promoting the rights of individuals receiving it; recording and reporting on administration of medication; ordering, storing and disposing of medication supplies safely) – n=17

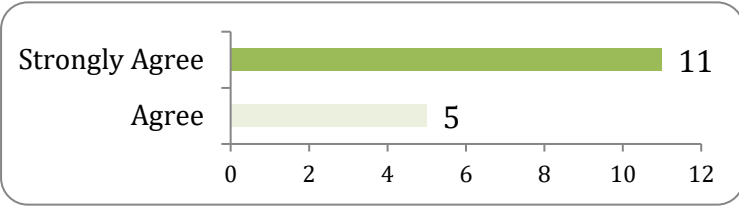
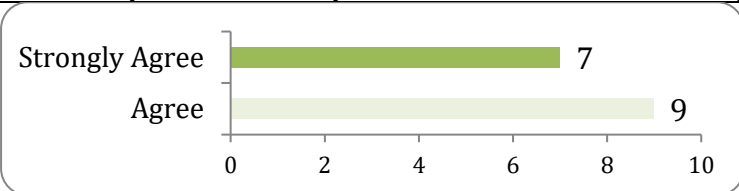
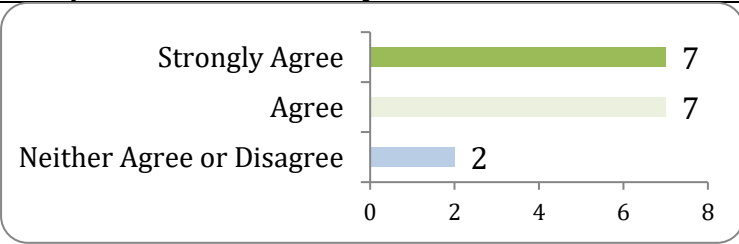
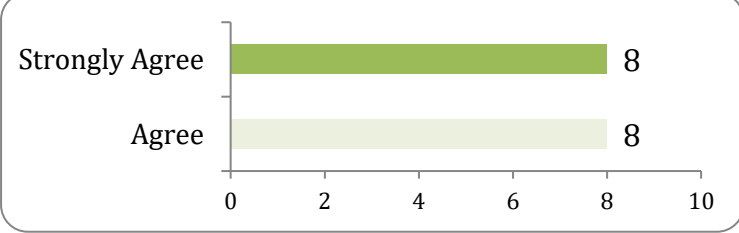


(candidate reporting level 3 has worked since Dec 2023 in current role as Supported Living and works variable hours)

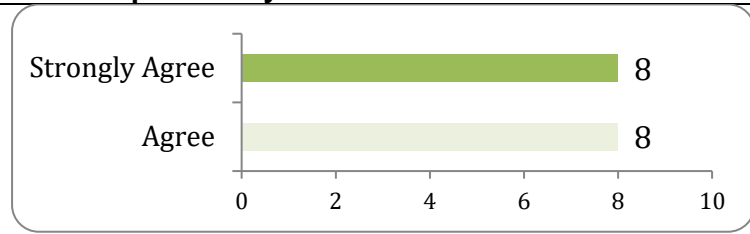
Option	Total	Percent
1 (Low)	0	0.00%
2	0	0.00%
3	1	6.25%
4	6	37.50%
5 (High)	9	56.25%

6: The programme was developed to support new social care workers to develop the skills and knowledge required for their new role. It is the first step for a social care worker on their social care career journey. Based on your experience of the pilot of the proposed Level 2 Certificate in Safe and Effective Practice, to what extent do you agree or disagree with the following statements about the programme?

Experience of the programme

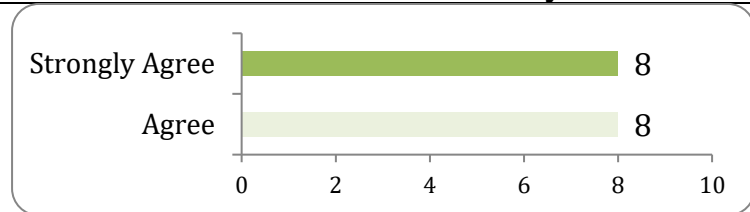
It has enhanced my knowledge of my role and responsibilities – n=16			
	Option	Total	Percent
	Strongly Agree	11	68.75%
	Agree	5	31.25%
	Neither Agree or Disagree	0	0.00%
	Disagree	0	0.00%
	Strongly Disagree	0	0.00%
It has helped me develop skills that are relevant to my role and responsibilities - n=16			
	Option	Total	Percent
	Strongly Agree	7	43.75%
	Agree	9	56.25%
	Neither Agree or Disagree	0	0.00%
	Disagree	0	0.00%
	Strongly Disagree	0	0.00%
It helped me settle in to my social care role – n=16			
	Option	Total	Percent
	Strongly Agree	7	43.75%
	Agree	7	43.75%
	Neither Agree or Disagree	2	12.50%
	Disagree	0	0.00%
	Strongly Disagree	0	0.00%
(candidates reporting neutral opinion have worked since June 2021 & Dec 2022 in current role as ARCW and ARCW Team Leader and could be considered well established already)			
It has helped me to do my job more effectively – n=16			
	Option	Total	Percent
	Strongly Agree	8	50.00%
	Agree	8	50.00%
	Neither Agree or Disagree	0	0.00%
	Disagree	0	0.00%
	Strongly Disagree	0	0.00%

It has improved my self-confidence as a social care worker – n=16



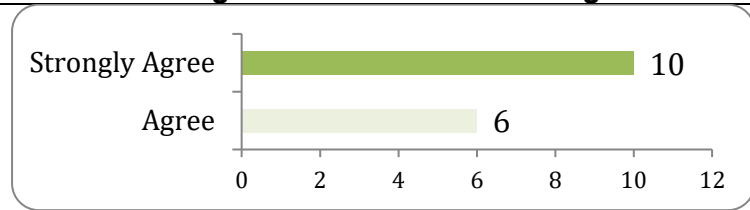
Option	Total	Percent
Strongly Agree	8	50.00%
Agree	8	50.00%
Neither Agree or Disagree	0	0.00%
Disagree	0	0.00%
Strongly Disagree	0	0.00%

It makes me feel more committed to my social care role – n=16



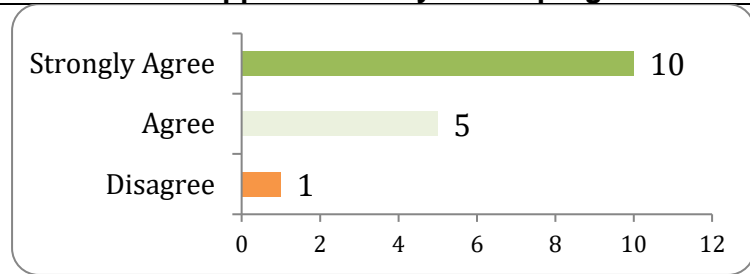
Option	Total	Percent
Strongly Agree	8	50.00%
Agree	8	50.00%
Neither Agree or Disagree	0	0.00%
Disagree	0	0.00%
Strongly Disagree	0	0.00%

It has encouraged me to continue working in social care – n=16



Option	Total	Percent
Strongly Agree	10	62.50%
Agree	6	37.50%
Neither Agree or Disagree	0	0.00%
Disagree	0	0.00%
Strongly Disagree	0	0.00%

I think it will support me in my career progression- n=16



(candidate who indicated 'disagree' does not intend to stay in social care long term and hopes to train as a social worker)

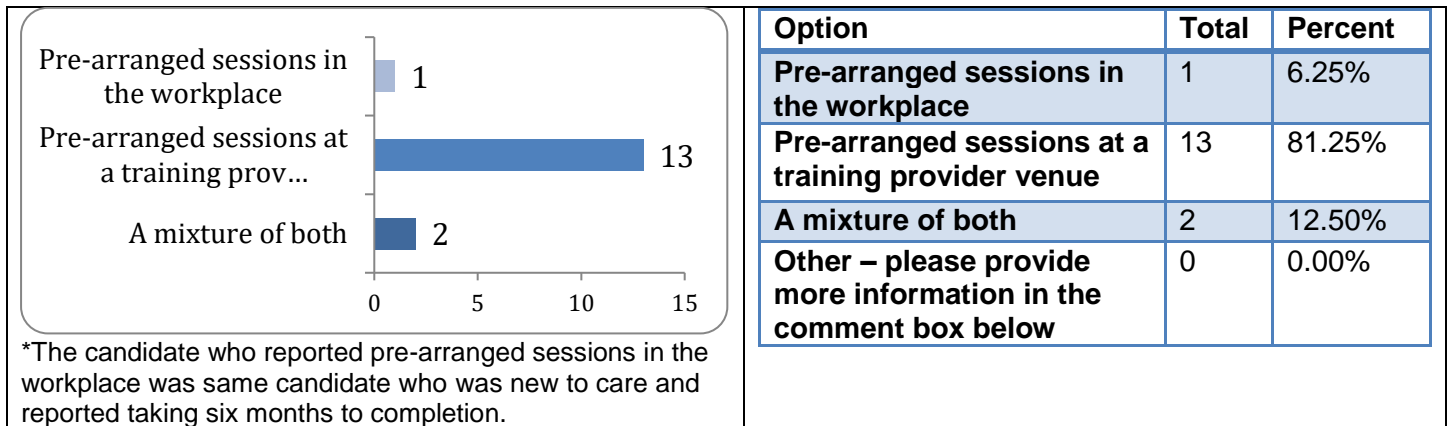
Option	Total	Percent
Strongly Agree	10	62.50%
Agree	5	31.25%
Neither Agree or Disagree	0	0.00%
Disagree	1	6.25%
Strongly Disagree	0	0.00%

Please use the comment box below if you would like to provide more detail about your responses to the assessments above. - There was 1 response to this part of the question.

- It gives great insight into the whole social care and I am happy to be a part of it

7: We would like to know about how the teaching for your programme was delivered. Please tick the options below that best describes how the taught elements of your training were delivered:

Delivery method - teaching elements – n=16

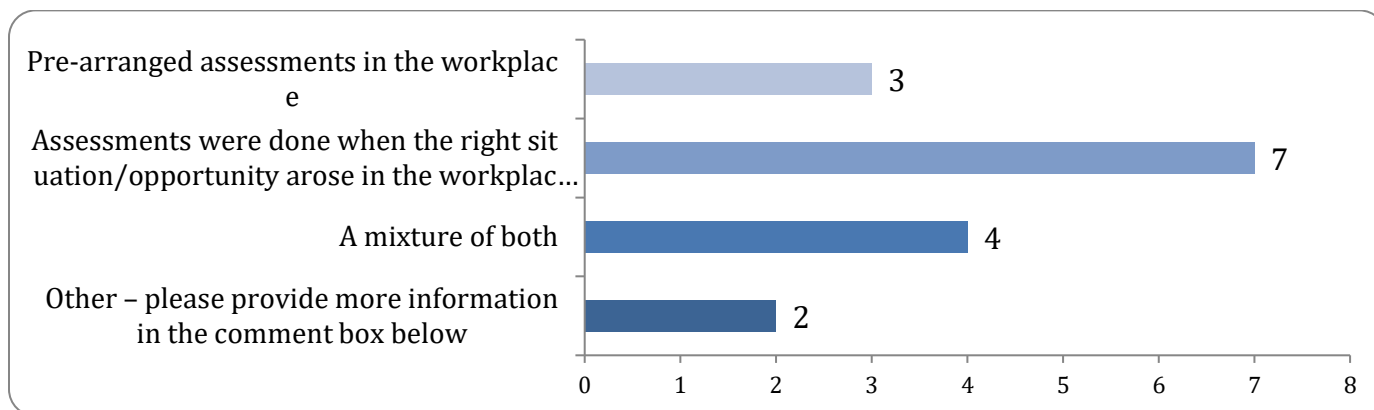


Other method of delivering taught elements - There was 1 response to this part of the question.

- One on one lessons if you could not make it to class

8: We would like to know about how the practice-based assessments for your certificate were completed. Please tick the options below that best describes how the practice-based elements of your training were completed:

Delivery of practice assessment - There were 16 responses to this part of the question.



Option	Total	Percent
Pre-arranged assessments in the workplace	3	18.75%
Assessments were done when the right situation/opportunity arose in the workplace	7	43.75%
A mixture of both	4	25.00%
Other – please provide more information in the comment box below	2	12.50%

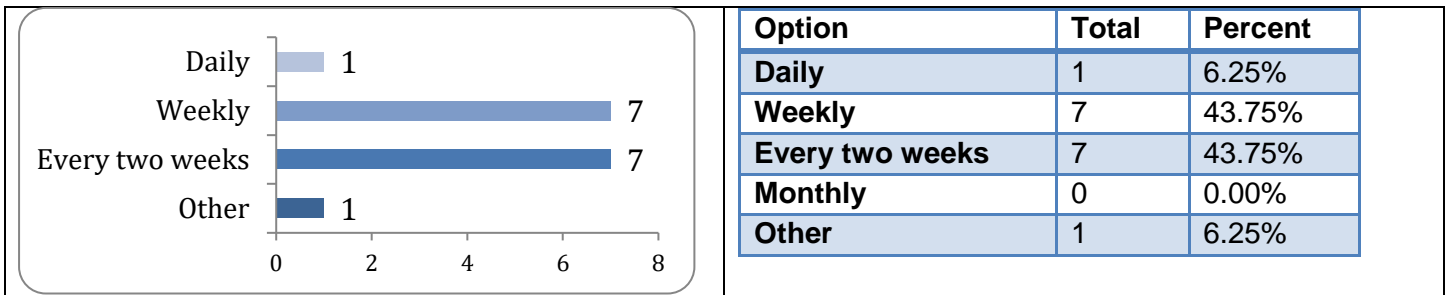
Other method of delivering practice assessments - There were 3 responses to this part of the question.

- Pre- arranged sessions at the training venue.
- Assessments were done at a training venue
- Assessment were completed at training provider venue

9: Please indicate on the grid how often (on average) teaching and practice assessments took place:

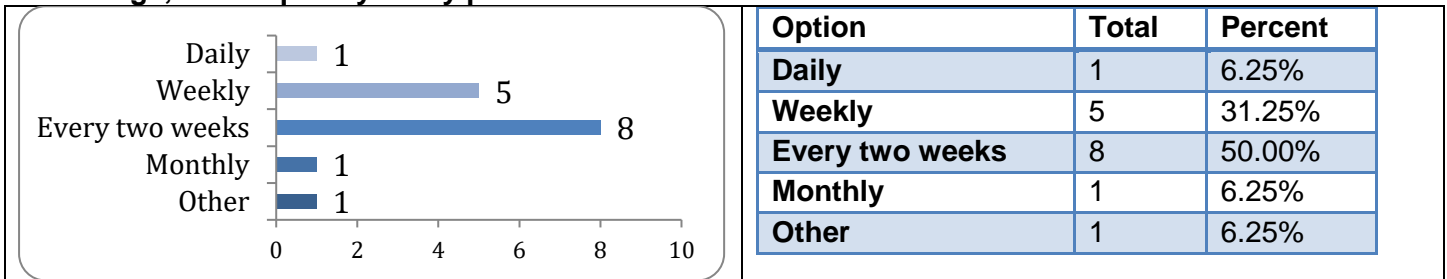
Frequency of training and assessments

On average, the frequency of my taught sessions was – n=16



Other frequency for taught sessions - the respondent wrote n/a

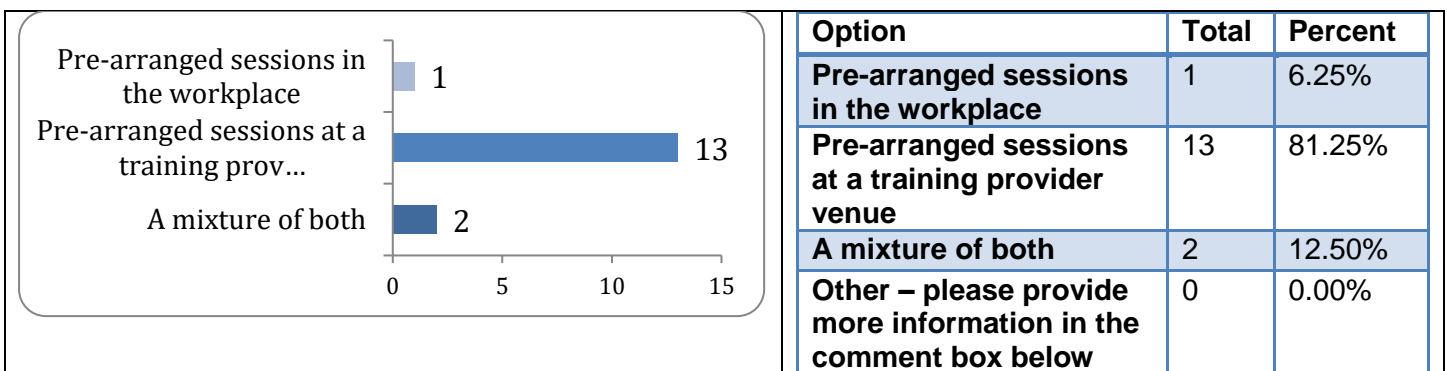
On average, the frequency of my practice assessments was n=16



Other frequency for training or assessment – the respondent wrote n/a

10: Please indicate below whether your taught session was delivered for you as part of a group, or on a one-to-one basis:

Delivery method for taught sessions – n=16

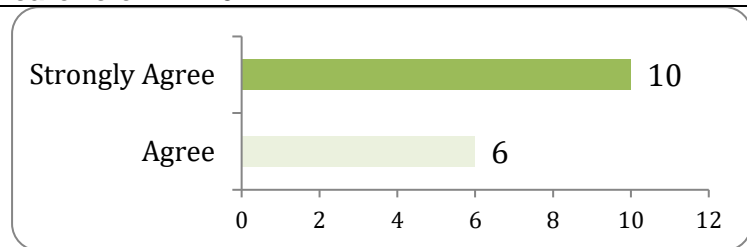


11: Based on your experience of the proposed Level 2 Certificate in Safe and Effective Practice, to what extent do you agree or disagree with the following statements about the programme?

Learning experience overall

I had enough time to learn all the topics – n=16			
<p>A horizontal bar chart with a scale from 0 to 10. The 'Strongly Agree' bar is dark green and extends to 9. The 'Agree' bar is light green and extends to 7.</p>	Option	Total	Percent
	Strongly Agree	9	56.25%
	Agree	7	43.75%
	Neither Agree or Disagree	0	0.00%
	Disagree	0	0.00%
Strongly Disagree	0	0.00%	
I was able to work through the resources provided in the taught sessions – n=16			
<p>A horizontal bar chart with a scale from 0 to 10. The 'Strongly Agree' bar is dark green and extends to 8. The 'Agree' bar is light green and extends to 8.</p>	Option	Total	Percent
	Strongly Agree	8	50.00%
	Agree	8	50.00%
	Neither Agree or Disagree	0	0.00%
	Disagree	0	0.00%
Strongly Disagree	0	0.00%	
I had enough time to put the learning into practice in my social care role – n=16			
<p>A horizontal bar chart with a scale from 0 to 10. The 'Strongly Agree' bar is dark green and extends to 8. The 'Agree' bar is light green and extends to 8.</p>	Option	Total	Percent
	Strongly Agree	8	50.00%
	Agree	8	50.00%
	Neither Agree or Disagree	0	0.00%
	Disagree	0	0.00%
Strongly Disagree	0	0.00%	
I felt able to ask the tutor questions relating to the taught sessions – n=16			
<p>A horizontal bar chart with a scale from 0 to 15. The 'Strongly Agree' bar is dark green and extends to 14. The 'Agree' bar is light green and extends to 2.</p>	Option	Total	Percent
	Strongly Agree	14	87.50%
	Agree	2	12.50%
	Neither Agree or Disagree	0	0.00%
	Disagree	0	0.00%
Strongly Disagree	0	0.00%	

I felt able to ask my supervisor or colleagues questions about applying the learning to my social care role – n=16



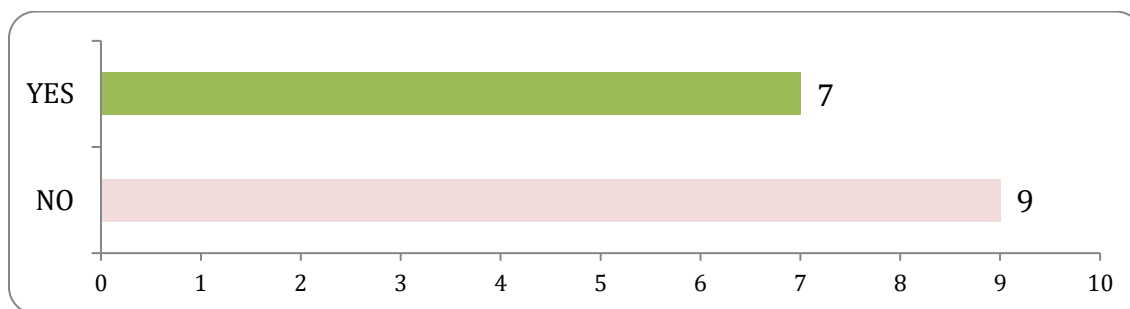
Option	Total	Percent
Strongly Agree	10	62.50%
Agree	6	37.50%
Neither Agree or Disagree	0	0.00%
Disagree	0	0.00%
Strongly Disagree	0	0.00%

Comments - assessment overall - There were 0 responses to this part of the question.

12: Is there anything you would recommend to improve the programme? This can include the resources or topics for the taught sessions; supports for developing the skills needed in the practice-based assessments, timescales or delivery methods for completing the certificate.

Programme improvements – n=16

There were 16 responses to this part of the question.



Further suggestions or improvements - There were 7 comments to this part of the question.

- More collaborative projects for the group to do together
- The workbook should have more space for answers and instead of meeting every two weeks I think it could be every week.
- I suggest, we should add over the counter medication training to the course if it possible.
- Allocating more time for the work booklet so we do not rush to submit.
- Medication was relevant to me as I administer them but everyone else in my class didn't so was a bit pointless for them so they struggled a bit more so I would say that it should only be required to people that administer medication.
- Maybe offering it online for people that can't drive as a zoom maybe
- n/a