

Web Privacy Statement – Northern Ireland Social Care Council

1. Introduction

Northern Ireland Social Care Council (NISCC) is committed to protecting your privacy. This ‘Web Privacy Statement’ applies to our:

- **Websites:**
 - www.niscc.info
 - nisconline.hscni.net
 - corporate-plan.niscc.info
 - learningzone.niscc.info
- **Mobile Apps:**
 - Domiciliary Care Toolkit
 - Child Development App - 0-6 Years
 - Child Development App – 7-12 Years
 - Child Development App – 13-18 Years
 - Understanding Child Development for Children aged 13-18 years
 - Health and Safety in a Childminding Setting

This ‘Web Privacy Statement’ governs our online data collection, processing and usage practices. It also describes your choices regarding use, access and correction of your personal information. **If you do not agree with the data practices described in this document, you should not use the Websites or Mobile Apps listed above.**

We will periodically update this ‘Web Privacy Statement’ and post any changes in this document. We would encourage you to review this document periodically.

If you have any questions about this ‘Web Privacy Statement’ or our treatment of the information you provide to us via our Websites or Mobile Apps, please write to us by email at info@niscc.hscni.net or by post to NISCC, 7th Floor Millennium House, 19-25 Great Victoria Street, Belfast BT2 7AQ.

2. Information We Collect Online

When you visit our Website or use our Mobile Apps

You are free to explore our Websites and Mobile Apps without providing any Personal Information about yourself. However we may request that you voluntarily provide Personal Information about yourself.

NISCC uses analytics software to collect information that allows us to better understand the functionality of our Websites and Mobile Apps, and to collect Navigational Information. This software may record information such as how often you use our Websites and Mobile Apps, the

events that occur within the pages that you visit, aggregated usage, performance data, where you downloaded resources from and what you download. In addition we may also collect your city location, browsing device model and version, device identifier (or “UDID”), and OS version.

We may also link information we store within the analytics software to Personal Information you submit via our Websites and Mobile Apps. We do this to improve services we offer you and improve our communications, analytics and Website/Mobile App functionality.

“Personal Information”

This refers to any information that you voluntarily submit to us and that identifies you personally, including contact information, such as your name, e-mail address, employer name, address, phone number, and other information about yourself or your employer. Personal Information can also include information that is available on the Internet, such as from Facebook, LinkedIn, Twitter and Google, or publicly available information that we acquire from service providers.

Personal Information also includes Navigational Information where such information can directly or indirectly identify an individual. Navigational information refers to information about your computer and your visits to this website such as your IP address, geographical location, browser type, referral source, length of visit and pages viewed. Please see the “Navigation Information” section below.

Log Files

When you use our Websites and Mobile Apps, or view content provided by us online, we automatically collect information about your computer hardware and software. This information can include your IP address, browser type, domain names, internet service provider (ISP), the files viewed on our site (e.g., HTML pages, graphics, etc.), operating system, clickstream data, access times and referring website addresses. This information is used by NISCC to provide general statistics regarding use of our Websites and Mobile Apps. For these purposes, we may link this automatically-collected data to Personal Information such as name, email address, address, and phone number.

Important Note: Please refer to the ‘NISCC Privacy Notice’ for additional information regards what personal information NISCC collects from our Registrants in our capacity as a regulatory body for the Social Care workforce.

3. How We Use Information We Collect Online

Compliance with Our Privacy Policy

NISCC uses the information we collect only in compliance with this ‘Web Privacy Statement’ and the ‘NISCC Privacy Notice’.

Use of Personal Information

In addition to the uses identified elsewhere in this ‘Web Privacy Statement’ and in the ‘NISCC Privacy Notice’, we may use your Personal Information to:

- Improve your browsing experience by personalising the Websites and Mobile Apps

- Send information or content to you which we think may be of interest to you by post, email, or other means and send you communications relating to our business
- Promote use of our services to you and share promotional and information content with you in accordance with your communication preferences
- Provide other companies with statistical information about our users -- but this information will not be used to identify any individual user
- Send information to you regarding changes to the 'NISCC Privacy Notice', 'Legitimate Interests Statement', 'Web Privacy Statement' and 'Cookie Policy'

Legal basis for processing Personal Information

For information regards our legal basis for processing your information; please see the 'NISCC Privacy Statement'.

Use of Navigational Information

NISCC uses Navigational Information to operate and improve our Websites and Mobile Apps. We may also use Navigational Information alone or in combination with Personal Information to provide you with personalised information.

Social Media Features

Our Websites include Social Media features, such as a Facebook Like button and Widgets, such as the 'Share This' buttons or interactive mini-programs that run on our sites. These features may collect your IP address, which page you are visiting on our sites, and may set a cookie to enable the feature to function properly. Social Media features and Widgets are either hosted by a third-party or hosted directly on our Websites. This 'Web Privacy Statement' does not apply to these features. Your interactions with these features are governed by the privacy policy and other policies of the companies providing them.

External Websites

Our Websites and Mobile Apps provide links to other websites and online resources. We do not control, and are not responsible for, the content or practices of these other websites or online resources. Our provision of such links does not constitute our endorsement of these other websites/resources, their content, their owners, or their practices. This 'Web Privacy Statement' does not apply to these other websites, which are subject to any privacy and other policies they may have.

Important Note: Please refer to the 'NISCC Privacy Notice' for additional information regards how NISCC uses the personal information of our Registrants in our capacity as a regulatory body for the social care workforce.

4. How We Share Information We Collect

For information regards how we share your personal information; please see the 'NISCC Privacy Statement'.

5. How to Access Your Personal Information

For information regards how to access your personal information; please see the 'NISCC Privacy Statement'.

6. Cookies and Similar Technologies

NISCC uses cookies or similar technologies to analyse trends, administer our Website and Mobile Apps, track users' movements around our Website and Mobile Apps, and to gather demographic information about our online user base as a whole. To find out more about how we use cookies on our Websites and Mobile Apps and how to manage your cookie preferences please see our Cookie Policy.

7. How to Unsubscribe from Email Communications

You may unsubscribe from NISCC emails communications by clicking on the "unsubscribe" link located on the bottom of all our e-mails, updating your communication preferences, or by sending us email at comms@niscc.hscni.net.

Please note that existing Registrants cannot opt-out of receiving transactional emails related to their NISCC registration account.

8. NISCC Privacy Notice

This 'Web Privacy Statement' is one of two documents that detail our privacy policies. The document you are currently reading is about your privacy as it relates to our Websites and Mobile Apps. Please also refer to the 'NISCC Privacy Notice' for additional information regards how NISCC processes and handles the personal information of our Registrants in our capacity as a regulatory body for the Social Care workforce.