

Standards of Conduct and Practice for

# Social Care Workers

The **Standards of Conduct** describe the values, attitudes and behaviours expected of social care workers in their day to day work.

- 1** As a social care worker, you must protect the rights and promote the interests and wellbeing of service users and carers.
- 2** As a social care worker, you must strive to establish and maintain the trust and confidence of service users and carers.
- 3** As a social care worker, you must promote the autonomy of service users while safeguarding them as far as possible from danger or harm.
- 4** As a social care worker, you must respect the rights of service users while seeking to ensure that their behaviour does not harm themselves or other people.
- 5** As a social care worker, you must uphold public trust and confidence in social care services.
- 6** As a social care worker, you must be accountable for the quality of your work and take responsibility for maintaining and improving your knowledge and skills.

The **Standards of Practice** describe the knowledge and skills required for competent social care practice.

As a social care worker you must:

- 1** Understand the main duties and responsibilities of your own role within the context of the organisation in which you work.
- 2** Be able to communicate effectively.
- 3** Deliver person-centred care and support which is safe and effective.
- 4** Support the safeguarding of individuals.
- 5** Maintain health and safety at work.
- 6** Develop yourself as a social care worker.

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