

Participation Partnership		2 February 2016	
		10.30a.m	
		Council Suite 1 NISCC	
Facilitator: NISCC		Type of meeting:	Participation Partnership Meeting
Attendees:	<p>Geraldine Campbell (Chair) Ann Mallon Neil Irvine Gerard McWilliams Uel McIlveen Lee Wilson</p> <p>In attendance: Mark Bradley Brenda Horgan</p> <p>Note taker: Maureen Martin</p>		
Notes			
Item 1.	Welcome and Introductions	Presenter:	Geraldine Campbell
Discussion:	<p>Geraldine welcomed everyone to the meeting. Apologies were given for Rionach Campbell, Brenda Maitland, Maria Somerville and Emma Tinsley. Geraldine advised the group that as it has been difficult to secure dates for the 2 day capacity building residential, it would be arranged once new members of the Participation Partnership group had commenced (to be discussed at Item 9.)</p>		
Item 2.	Update from Chair		
	<p>Geraldine informed everyone that as there has not been a Council Meeting since the last Participation Partnership group meeting, there was no update available. However the next meeting is due to take place on 3 February 2016 and an update from this will be given at the next PP meeting. Geraldine noted that is very positive that the principles of engagement for registrants are on the Council meeting agenda which will reflect the principles of engagement for the Participation Partnership.</p>		

Item 3.	Update from Members
3.1	<p>Update from Neil:</p> <p>Neil advised that he had not delivered an input to the recent ambassador scheme. The other service user rep from QUB had provided this input. Brenda advised that the training had gone well.</p>
3.2	<p>Update from Gerard:</p> <p>Gerard updated on his work with Andre McKeown, Communication Manager to review the language used in the easi-read version of the Standards of Conduct and Practice leaflet. Gerard reported that the review of the leaflet is nearing completion, with one further meeting needed to do a final run through. Brenda and Mark thanked Gerard and suggested a formal launch of the leaflet in recognition of the input of Gerard and the Participation Partnership.</p>
3.3	<p>Update from Uel:</p> <p>Uel reported that the booklet called “What I should expect of my Social Worker” has now been introduced with an initial print run of 2000 and a further run of 15,000 copies. It was noted that this credit card sized booklet could be given out by Social Workers in place of their business card, as there is a space on the back to insert their name and contact details.</p> <p>Uel advised that the Social Work Strategy group is currently at the information gathering and planning stage. The form of communication and engagement undertaken will inform the direction of the group. Uel and Maria have a meeting scheduled with Christine Smyth, Office of Social Services and their input will be reflected in the overall strategy.</p> <p>Uel advised that he had been unable to attend the last Citizens’ Forum meeting and he is waiting on an update from the Programme Manager. Brenda stated that the Programme Manager is due to retire and it is not expected that a new post holder will be appointed, which would make the forum more organisationally led.</p> <p>Uel noted the increase in representation in the Professionals’ Forum of voluntary sector social workers. Uel felt that the voluntary sector input could be more flexible and innovative as they are not bound by the same legislative or organisational constrictions as the Trust members.</p>

<p>3.4</p>	<p>Update from Anne:</p> <p>Anne reported that she had participated, with her daughter, in a training video for NISCC. Excellent feedback was received on the video and the input from Anne.</p> <p>Anne stated that she had volunteered to be a short listing panel member for the Social Work Awards.</p>
<p>Item 4.</p>	<p>Previous notes of 17th November 2015 and Matters Arising</p>
	<p>The notes of the previous meeting of 17th November 2015 were agreed as accurate.</p>
	<p>Geraldine reported that Mark has scheduled a meeting with Pauline Shepherd, IHCP for later in February. Following the recent radio announcement of 1.5 million going into care, Mark noted that a realistic procurement exercise will be required and more money will be needed to ensure compliance with minimum wage.</p> <p>PSA Report- Mark confirmed that the PSA report will be initially reviewed by the Professional Strategic Issues Review group before going to Council. Geraldine noted that this would be a good topic for a joint meeting of the Participation Partnership, registrants' Forum and Council.</p>
<p>Item 5.</p>	<p>Book Chapter Contribution</p>
<p>Discussion</p>	<p>Brenda H reported that Uel, Maria and Geraldine have provided excellent input into the chapter of the book that is being co-edited by Bryson and Professor Mary McColgan, University of Ulster.</p> <p>The finalised draft will be circulated this weekend to members for review and comment. The final submission will be made on Monday 8 February, which is slightly later than originally thought but it was noted that lee way times are usually built into the schedule. A further meeting at the University of Ulster, Jordanstown has been arranged for 26 February and will be attended by Geraldine, Brenda, Uel and Maria.</p> <p>The contribution from the Participation Partnership members has been more subjective and focused on two of the four elements of the model of care; engagement, negotiating, enabling and endings.</p>

Conclusion	<p>Mark noted that there is an implication in the social work chapter, that the regulation of social workers has had a negative impact and requested that this is highlighted at the next Book Chapter meeting and is either rewritten or reworded.</p> <p>The draft book chapter will be circulated for review and comment by Monday 8 February 2016.</p> <p>Responsible person: Participation group members</p>
Item 6.	NISCC Social Care Event
Discussion	<p>Uel noted that he felt the email request for volunteers to do voice overs for apps to be used at the Social Care event contravened the NISCC Principles of Participation.. Uel felt that the short notice given was not appropriate and also expressed concerns that the pre written script, which included some of his input for previous events without his permission, was not meaningful, and could be used out of context.</p> <p>Mark and Brenda H apologised for any distress caused and advised that Participation Partnership involvement would be discussed at the next Social Care event meeting.</p>
Conclusion	<p>Geraldine to raise discussion item under Chair's Business at the Council meeting of 3rd February and Mark to discuss with the Colum Conway, CEO</p> <p>Responsible Person: Geraldine Campbell</p>
Item 7.	Social Work Awards
Discussion	<p>Brenda H advised that all category panels for the Social Work Awards have now been filled and an email from Jan Houston, Professional Advisor would be sent to update members on the panels and assignments</p>
Conclusion	<p>An email will be sent to all members from Jan Houston to advise on Social Work Award categories and assignments.</p> <p>Responsible Person: Mark Bradley</p>

Item 8.	Update on roll out of registration
Discussion	<p>Mark gave an update on the current status of the roll out of registration for social care workers. Mark informed members that registration for Age N.I and the Presbyterian Board for Social Witness has been completed and the Mears group are 50% complete. Registration for the Southern and Belfast Trusts are underway. 11,000 extra registrants are now on the NISCC register.</p> <p>Engagement with smaller employers will be undertaken geographically in the coming weeks.</p> <p>Mark noted that the predominant response to registration by employers and employees has been positive although there will always be a small tranche who will not register until mandatory. One Trust and trade union had been sending out mixed messages initially however this has now been addressed at a meeting with Mark and the response is much more positive. Discussion followed on Direct Payment workers as they are not currently required to register with NISCC, as they fall under the category of personal assistants. It was noted that an Access N.I check is carried out for Direct Payment workers even if they are family members. Given the remit and nature of the work of Direct Payment workers, Geraldine raised concerns that this is an area that is open to exploitation and suggested that a workshop is arranged to explore this issue further. The need for creating awareness with service users of the registration of social care workers and the standards of conduct and practice was highlighted. Mark asked members to start to consider how this can best be achieved; how to identify networking opportunities with service users and how to simplify complex language to make it more understandable. Engagement with service users and carers will be commenced after September 2016 to allow for the roll out of registration.</p> <p>Gerard noted that at a recent meeting at MindWise, he had heard concerns raised by Mental health service users and carers about their support workers and he felt this underlined their lack of knowledge of NISCC. It was agreed that it is important to get out a message on the benefits of the standards of professionalism and practice set by NISCC for the social care workforce and not just focus on the conduct element of the organisation. Mark stated that Helen McVicker, Professional Advisor will be working with employers on the threshold level for complaints and the Participation Partnership could have input on this.</p>
Conclusion	The issue of Direct Payment workers to be explored further.

	<p>Responsible Person: Mark Bradley</p> <p>The risk of the non-registration of Direct Payment workers to be raised as an issue for discussion in the future at the next Council Strategic Session</p> <p>Responsible Person: Geraldine Campbell</p>
Item 9.	New members
Discussion	Mark updated members that he and Brenda H have been working with the Cedar Foundation to recruit four new members for the Participation Partnership and Mark is to follow up with Age N.I. Mark noted that ongoing recruitment across the social care sector is required to broaden the pool of service user and carer experience and expertise.
Item10.	Standards for Employers of Social Care Workers
Discussion	Helen McVicker, Professional Advisor will be working with RQIA on the development of the Standards for employers of Social Care workers. Mark stated that it would be beneficial for Helen to attend a meeting of the Participation Partnership group to discuss, once she commences work with RQIA.
Conclusion	<p>Helen McVicker to attend a meeting of the Participation Partnership group at commencement of joint work with RQIA</p> <p>Responsible Person: Brenda Horgan</p>
Item 11.	AOB
11.1	<p>Patient and Public Involvement (PPI)</p> <p>Geraldine queried whether the PPI Forum could be the driving force for a regional recruitment and training of service users and carers to represent on the Regional HSC PPI Forum. Anne raised concerns that the time constraints for carers would need to be taken into consideration and that it was important the carer's involvement on the Regional Forum was not merely a token representation.</p> <p>Brenda H enquired whether any member of the Participation Partnership would like to join her on the PPI Forum and noted that the training sub group has developed a suite of introduction to PPI training, including e</p>

<p>Conclusion</p>	<p>learning. A training day will be held at Mossley Mill, Newtownabbey on 22 February. Brenda H stated that the PPI Forum will work with the Patient Client Council (PCC) to look at e learning for service users and carers through the Leadership Centre portal.</p> <p>One option for staff is blended e learning and face to face PPI training which could be delivered via the current Service Level Agreement with the Beeches. Options for the delivery of staff PPI training would have to be reviewed and approved by the Senior Management team (SMT). Mark stated that he was not in favour of e learning as he felt a more face to face approach with trainers and service users would be more valuable. Gerard agreed with this approach and considered that e learning is not of benefit or accessible. PPI is based around engagement and more practical tools, including reporting mechanisms, icebreakers and discussion of relevant issues would be more beneficial.</p> <p>Brenda H will gather feedback on how NISCC utilise PPI training and embed in the collective organisational view.</p> <p>Several participation Partnership members to undertake the PPI e learning and feedback to the group at the next meeting. Information on the PPI training to be sent to SMT.</p> <p>Responsible Person: Brenda Horgan</p>
<p>11.2</p> <p>Conclusion</p>	<p>John's Campaign</p> <p>Brenda H explained that the aim of John's Campaign is to give the carers of those living with dementia the right to stay with them in hospital or residential facilities.</p> <p>André McKeown, Communications team, had queried whether NISCC should become involved in the campaign.</p> <p>Information on John's Campaign to be circulated to group members</p> <p>Responsible Person: Brenda Horgan</p>
<p>11.3</p>	<p>Social Care Leaflet</p> <p>Mark updated the group on the social care leaflet "What I should expect of my Social Care Worker". SMT are taking this forward with collaboration from two members of the Registrants' Forum and members of the Participation Partnership (Uel, Anne and Gerard).</p>
<p>Item 12.</p>	<p>Dates of next meeting</p>

	<p>Date of next meeting confirmed for 14 March 2016. Jan Houston and Helen McVicker will be invited to attend also to give an update on items discussed; Social Care Awards and Standards for Employers of Social Care Workers.</p>
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