

Our Principles

- **Service User and Carer Involvement**

Ensuring service users and carers can influence, challenge and advise the work of the NISCC.

- **Enable, Support and Value**

Supporting Council Members, staff, service users and carers to maximise their contribution to the work of the NISCC.

- **Inclusive Leadership**

Working with the social care workforce, service users, carers and other stakeholders in a spirit of constructive partnership.

- **Equity and Fairness**

Supporting equality of opportunity and valuing diversity.

- **Committed to Excellence**

Continually seeking to improve what we do and how we do it.



Our Services

Information Service for Education & Training

We publish a range of materials about education and training opportunities for the sector.

Download them from the NISCC website or order a copy from the Information Service.

Call 028 9041 7600 or

Email info@nisocialcarecouncil.org.uk

Registration Helpline

Contact us for advice on applying to register or about the training and development required to keep your registration valid.

Call 028 9041 7633 or

Email registration@nisocialcarecouncil.org.uk

Conduct Team

We will investigate cases where a social care worker's practice, or the quality of the care they are providing, does not meet the standards set out in the NISCC Code of Practice. You should report any serious concerns you have about a social care worker's behaviour to the social care worker involved, or the organisation they work for. You should also contact the NISCC Conduct Team on 028 9041 7600 or

Email conduct@nisocialcarecouncil.org.uk

7th Floor Millennium House
19-25 Great Victoria Street, Belfast BT2 7AQ

Switchboard Telephone: 028 9041 7600

Textphone: 028 9023 9340

www.niscc.info

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Protecting the public

by promoting high standards of conduct, training and practice for the social care workforce in Northern Ireland

Our Aim

To protect the public through improving safeguards for people who use social care services, raising the standards of social care practice and strengthening the professionalism of the social care workforce.

To achieve this we will:

- **Set standards of practice** for social care workers and their employers to promote a safe, reliable and competent service.
- **Register the social care workforce** to assure the public that a social care worker registered with the NISCC will be viewed as safe and competent to practise.
- **Regulate social work training** to ensure it prepares staff to do the job expected of them.
- **Promote education and training** for all social care staff.



Introducing the Northern Ireland Social Care Council (NISCC)

Social care workers provide vital care and support for over 200,000 service users across Northern Ireland every day, helping them to live their lives as independently and safely as possible. NISCC registers social care workers in Northern Ireland.

The Northern Ireland Social Care Council

NISCC is helping to raise standards in social care by registering social care workers in Northern Ireland and setting standards for their conduct, training and practice.

Codes of Practice for Social Care

The NISCC has introduced Codes of Practice for Social Care Workers and Employers of Social Care Workers. They set out the minimum standards a social care worker must meet in their conduct, training and practice for them to be suitable to work in social care. They also set out the requirements placed on employers to support social care workers to keep their code.

Protecting the Public

Registration of social care workers and the requirement for Registrants to continually update their training will help protect the public from poor standards in social care work and give social care workers the professional recognition they deserve.

Regulating Social Work Training

We monitor and approve training and qualifications for social workers at Degree and Post Qualifying Levels in Northern Ireland.

Workforce Training and Development

As the NI partner for the UK Sector Skills Council 'Skills for Care and Development', we develop and promote training opportunities for the wider social care and young people's workforces. In partnership with our stakeholders, we are developing a competent and credible workforce in which we can all have confidence to provide high quality social care services.